



WICSEC 2018

CHANGING UP YOUR
PLAY BOOK

IJ-101

CHANGING UP YOUR PLAY BOOK – IJ-101

TEAM PLAYERS



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BRIEF LEGISLATIVE HISTORY

Mike Williams, State of Wyoming

1975 – Enactment of Title IV-D

1984 – Child Support Amendments

1988 – Family Support Act

1993 – Omnibus Budget Reconciliation Act

1994 – Full Faith & Credit for Child Support Orders Act (FFCCSOA)

1996 - The Personal Responsibility and Work Opportunity
Reconciliations Act of 1996 (PRWORA)

2006 – Deficit Reduction Act of 2005

2008 - Uniform Interstate Family Support Act (UIFSA)

2014 – Preventing Sex Trafficking and Strengthening Families Act

BASICS OF INTERGOVERNMENTAL

TERMINOLOGY

- Parent
- Intrastate
- One-State Remedies
- Intergovernmental IV-D Case
- International Case
- Issuing State
- Custodial Parent
- Non-Custodial Parent
- IV-D Agency
- Central Registry
- Initiating
- Responding
- Tribunal
- UIFSA
- FFCCSOA
- CEJ

WHEN IS AN INTERGOVERNMENTAL CASE APPROPRIATE?

Miranda Briley, State of Nebraska

Evaluating a new case:

- Case Mapping*
- Federal Case Registry
- Child Support Portal
- Forms Matrix*

*Hand out

INITIATING A REQUEST-OUTGOING

Establishment:

- One state action vs. two state action
 - Long Arm

Enforcement:

- One state action vs. two state action scenarios

WHERE DO I SEND MY DOCUMENTS?

Send all initial/new intergovernmental cases
to the
Central Registry.



CENTRAL REGISTRY

*CHRISTINE SORENSON
STATE OF COLORADO*

*NICHOLE OCHESKEY
STATE OF WYOMING*

Central Registry – Every State Has One

Are all central registry programs the same?

- All follow the same federal regulations

Central Registries are responsible for:

- Receiving incoming intergovernmental referrals/cases
- Responding to inquiries



REVIEW

FORWARD



The diagram features a central orange oval containing the text "Central Registry Duties". This oval is surrounded by a larger white scalloped-edged shape. The entire composition is set against a yellow background with a dark brown wavy border on the left side.

**Central
Registry
Duties**

LOCATE

INFORM

DIFFERING STATE POLICIES

- **Caretaker Cases**
- **Foster Care**
- **Enforcing Arrears Only**
- **Emancipation**
- **Interest**
- **Establishment**
 - **Debt**
 - **Retro**



CENTRAL REGISTRY SIMILARITIES & DIFFERENCES

- Paternity Auditing all IVD cases
(including when mother is Non-Custodial Parent)
- ICR coordinator & contact
- Updating & maintaining WY IRG
- Not currently using EDE or QUICK
- Assistance with orders/pay record

CENTRAL REGISTRY SIMILARITIES & DIFFERENCES

- Process used to establish support/register Foreign Orders
- Processing Intergovernmental Referrals
- Limited Services Requests
- Balance Reconciliation
- Tribal Child Support Programs
- Limited Service
- Assistance with orders/payment records

CENTRAL REGISTRY SIMILARITIES & DIFFERENCES

- Paternity Auditing all IVD cases
(including when mother is Non-Custodial Parent)
- ICR coordinator & contact
- Updating & Maintaining IRG
- EDE
- QUICK

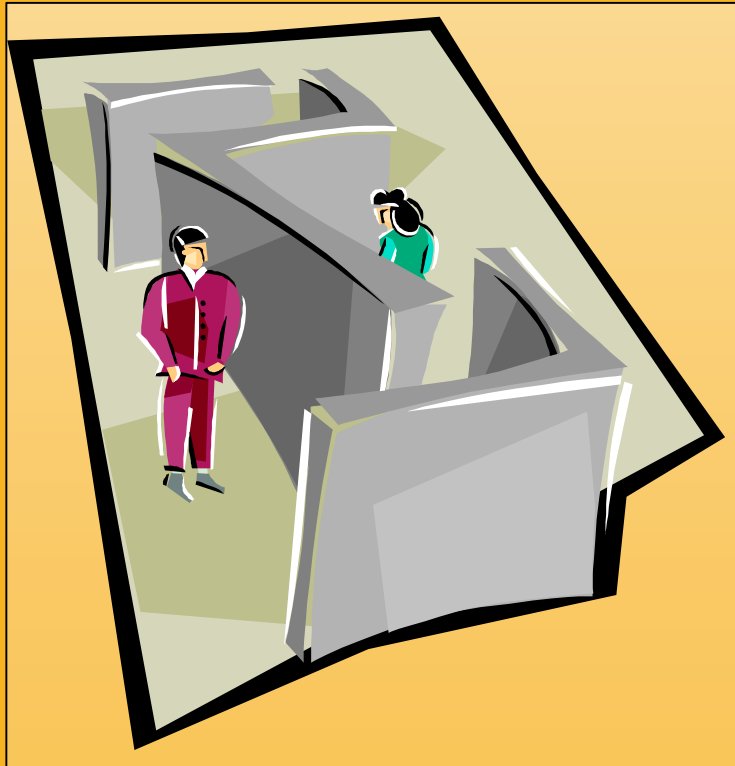
CENTRAL REGISTRY TIMEFRAMES

Within 10 working days of receipt of intergovernmental case:

- Ensure documentation is complete
- Acknowledge receipt of documentation
- Request any missing documentation



ADDITIONAL BARRIERS PREVENTING CENTRAL REGISTRY TO ACT ON A REQUEST



- Action requested inaccurate
- ALL orders not included
- Multiple alleged fathers

BEST PRACTICES

WORKING WITH A CENTRAL REGISTRY - YOURS AND OTHER STATES -

- Use the IRG for contact information.
- Be sure the case is sent to the correct address.
- If you call for info and get voicemail, leave a detailed message.
- Once a case has been forwarded to a local CSE office for processing, update the location code/address in your case.

FOLLOW-UP

- Initial referrals
 - Contact the Central Registry within 30 days.
- Follow-up status requests
 - Contact the local county/regional office directly.
 - No response?
 - Contact the Central Registry



RESPONDING TO AN INCOMING/IJ REQUEST

Miranda Briley, State of Nebraska

Establishment Cases:

- Documentation Review
- Provide update/response to IJ

Enforcement Actions:

- Administrative Enforcement vs. Registration
- Provide update/response to IJ

INCOMING

ONGOING CASE MANAGEMENT

Child Support Portal

- IRG
- QUICK

CSENet

Balance Reconciliation

ICR

CASE MANAGEMENT COMMON PROBLEMS WITH IJ CASES

- Locate not recently verified (or not at all)
- Missing documents
- Documents missing:
 - Signatures
 - Notarization
 - Certification
- Other information incomplete or inaccurate

PROBLEM SOLVING CASE SCENARIOS

IJ does not provide the requested documentation within 30 days of the RJ request.

The RJ has provided a 60 day notice of closure.

The IJ responds to the request for documents, but with the incorrect documents.

Can the RJ proceed with 60 day closure?

PROBLEM SOLVING CASE SCENARIOS

RJ attempted administrative enforcement of a foreign order through wage withholding 1 year ago.

The RJ request a new packet of documents to register the foreign order as the obligor has stopped paying via a wage withholding.

How would you respond?

PROBLEM SOLVING CASE SCENARIOS

Custodial parent and child reside in your state and the non-custodial parent resides in another state.

A support order was established in a state where neither parent reside.

The custodial parent requests the support order be reviewed for the purpose of modification.

Where do you start and what must you consider?

Intergovernmental Resources

IG Forms Matrix:

https://www.acf.hhs.gov/sites/default/files/programs/css/intergovernmental_forms_matrix.pdf

Intergovernmental Case Processing Training Materials:

<https://www.acf.hhs.gov/css/resource/interstate-case-processing-training-materials>

Web Based Training -

<https://www.acf.hhs.gov/sites/default/files/programs/css/OCSEorientation.swf>

<https://www.acf.hhs.gov/sites/default/files/programs/css/OCSEintergov.swf>



**WE ALL HAVE A COMMON GOAL.
LET'S WORK TOGETHER TO ACCOMPLISH IT!**