

Agenda-at-a-Glance

Start	End		
Sunday, September 13			
12:00p	5:00p		Registration – Grand Ballroom Foyer
4:00p	5:00p		First Timer’s Orientation – Pecos
5:00p	7:00p		President’s Welcome Reception – Rio Grande Hall
Monday, September 14			
7:30a	8:30a		Continental Breakfast – Rio Grande Hall
8:30a	10:00a		Opening Plenary Session (P-1) – Brazos
10:00a	10:30a		Break/Raffle – Rio Grande Hall
10:30a	12:00p	M-1	CLE Got Ethics? Pecos I
		M-2	Careers in Child Support: It’s Not Just a Job... West Fork
		M-3	Working with Veterans and Military Families Elm Fork
		M-4	Success with Interstate: Why does the other state keep messing up my case? Pecos II
		M-5	Using Behavioral Economics to Improve Child Support Programs Trinity Central
		M-6	Automated Refactoring for Child Support Applications Post Oak
12:00p	1:30p		Lunch (on your own)
1:30p	3:00p	M-7	CLE The Uniform Act is Now Uniform! - UIFSA 2008 Pecos I
		M-8	Child Support Powered by Pecha Kucha Pecos II
		M-9	Making the Most of Social Security Data Elm Fork
		M-10	Electronic Service of Process (eService): Opportunities, Challenges and Best Practices West Fork
		M-11	Hire, Train, Support and Retain...Best Practices in Staff Development Trinity Central
3:00p	3:30p		Break/Raffle – Rio Grande Hall
3:30p	5:00p	M-12	CLE Reaching an Agreement: The Advantage of Settling Child Support Proceedings Pecos I
		M-13	Effective Service Delivery to Latino/Hispanic Customers West Fork
		M-14	Social Workin’ It Elm Fork
		M-15	Electronic Interstate Communications – How the different application work together Pecos II
		M-16	The Right Start for a Successful Finish Trinity Central
		M-17	Enhancing Your Security Program Post Oak
Tuesday, September 15			
7:30a	8:30a		Continental Breakfast – Rio Grande Hall
8:30a	10:00a	T-18	CLE Advancements in DNA Testing: The Art & Science of Parentage Pecos I
		T-19	Funding - What is the Secret Trinity Central
		T-20	Incarceration, Reentry, and Divorce Resources from OCSE and Sesame Street Pecos II

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		T-21	Challenges to Transformation – When Desire and Will Can’t Overcome Obstacles West Fork
		T-22	Building a Strong Judicial Support System Elm Fork
10:00a	10:30a		Break/Raffle – Rio Grande Hall
10:30a	12:00p	T-23	CLE Future Perfect Orders Pecos I
		T-24	Developing Critical Thinking Skills Elm Fork
		T-25	Improving Customer Service and Changing Organizational Culture West Fork
		T-26	Nightmare on UIFSA Street Pecos II
		T-27	Improving Child Support Collections through Early Intervention/ Delinquency Prevention Trinity Central
		T-28	Predictive and Lifecycle Analytics: How can IV-D Programs Use Both to Improve Performance Outcomes Post Oak
12:00p	1:30p		Lunch (on your own)
1:30p	3:00p	T-29	Inter-Jurisdictional (IJ) Fair - Brazos
3:00p	3:30p		Break/Raffle – Rio Grande Hall
3:30p	5:00p	T-30	CLE Contempt in the Post Turner World Pecos I
		T-31	#SocialMedia Pecos II
		T-32	Project Management Tools and Techniques Trinity Central
		T-33	Implementing Noncustodial Parent Employment Programs Elm Fork
		T-34	Improving New Hire and Wage Data West Fork
Wednesday, September 16			
7:30a	8:30a		Continental Breakfast – Rio Grande Hall
8:30a	10:00a		Plenary Session (P-2) Federal Update Brazos
10:00a	10:30a		Break/Raffle- Rio Grande Hall
10:30a	12:00p	W-35	CLE Modern Families are Coming, So What Now? Pecos I
		W-36	Moving from Inspiration to Implementation Pecos II
		W-37	Providing Referrals and Services to NCP’s with Barriers to Employment West Fork
		W-38	Tribal and State Collaboration – Improving the Lives of Children Elm Fork
		W-39	Communication with Customers Trinity Central
12:00p	1:30p		Lunch (on your own)
1:30p	3:00p	W-40	CLE Dig for Treasure, Pierce the Throne Room, and Find the Funds Pecos I
		W-41	How to Change Your Workplace Dynamic. Making Negativity Uncool Pecos II
		W-42	Mind the Gap: Working Across Generational Lines West Fork
		W-43	Implementation of the Hague Maintenance Convention in the U.S. Elm Fork
		W-44	Successes, Innovations and Trends in Child Support Program Technology Trinity Central

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3:00p	3:30p		Break/Raffle – Rio Grande Hall
3:30p	5:00p	W-45	Collaborative Negotiations Pecos II
		W-46	CLE Unintentional Intolerance Pecos I
		W-47	Web Based Performance Measures Warehouse and Reporting Elm Fork
		W-48	Leadership Chat and Tweet West Fork
		W-49	Building Brighter Futures Trinity Central
6:00p	9:00p		WICSEC Awards Banquet “Star in Texas” Grand Ballroom <i>Boots and Bling/Western Attire encouraged</i>
Thursday, September 17			
8:00a	9:30a		Breakfast Buffet and WICSEC Business Meeting – Grand Ballroom <i>All attendees are welcome and encouraged to attend.</i>
9:30a	11:00a		Plenary Session (P-3) Family Feud Grand Ballroom