

Practice Indicators

San Joaquin County
Measure What Matters

Consistent Reliable Payments

Note: Data as of FFY 2017

Collections

PI 4 - Total Distributed Collections



\$59,024,921.26

2015

\$60,370,076.37

2016

\$60,906,661.68

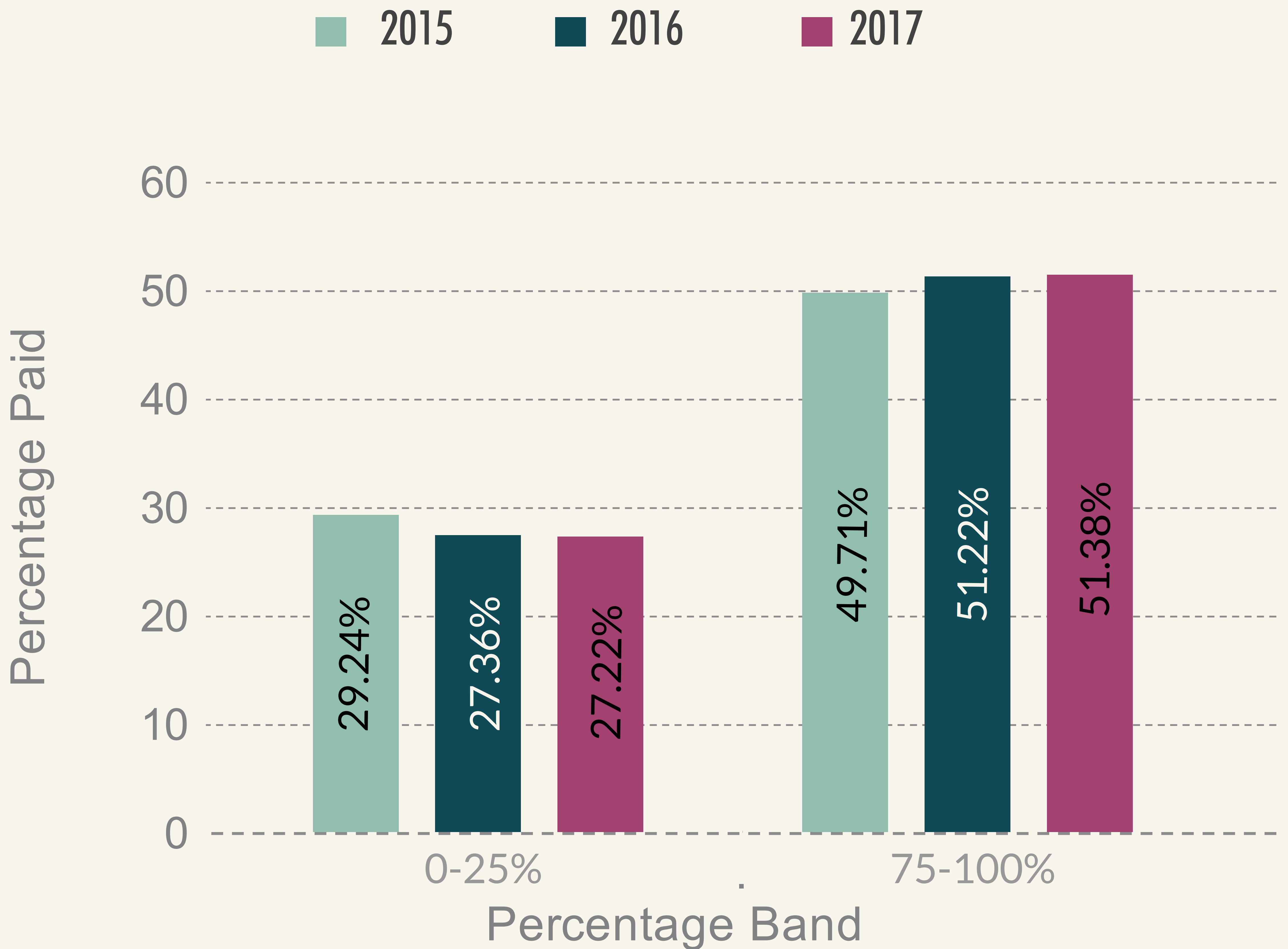
2017

Consistent Reliable Payments

Note: Data as of FFY 2017

Collections

PI 6 - Current Support Paid by % Band



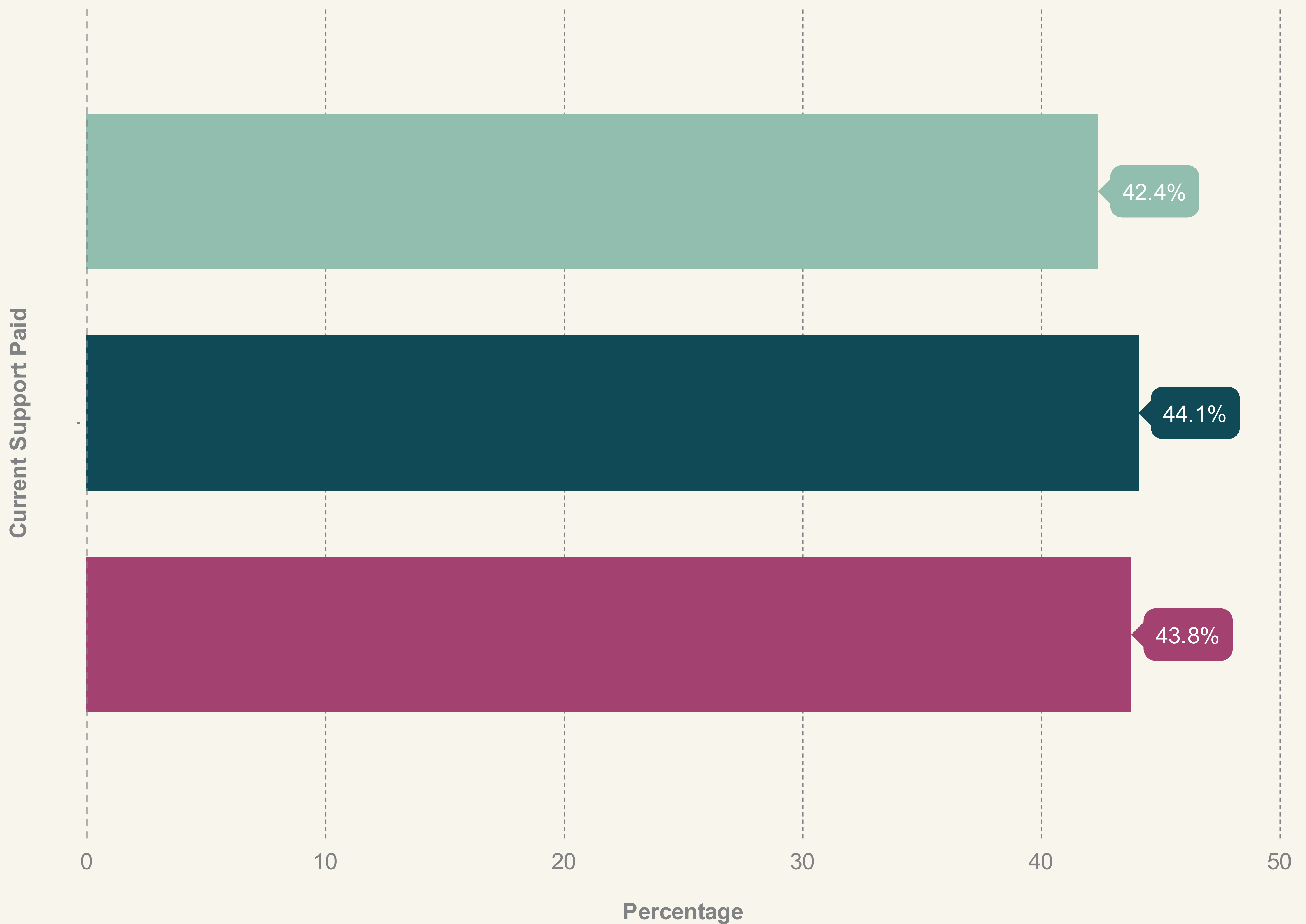
Consistent Reliable Payments

Note: Data as of FFY 2017

Orders Obtained

PI 7 - Current Support Paid Each Month

2015 2016 2017

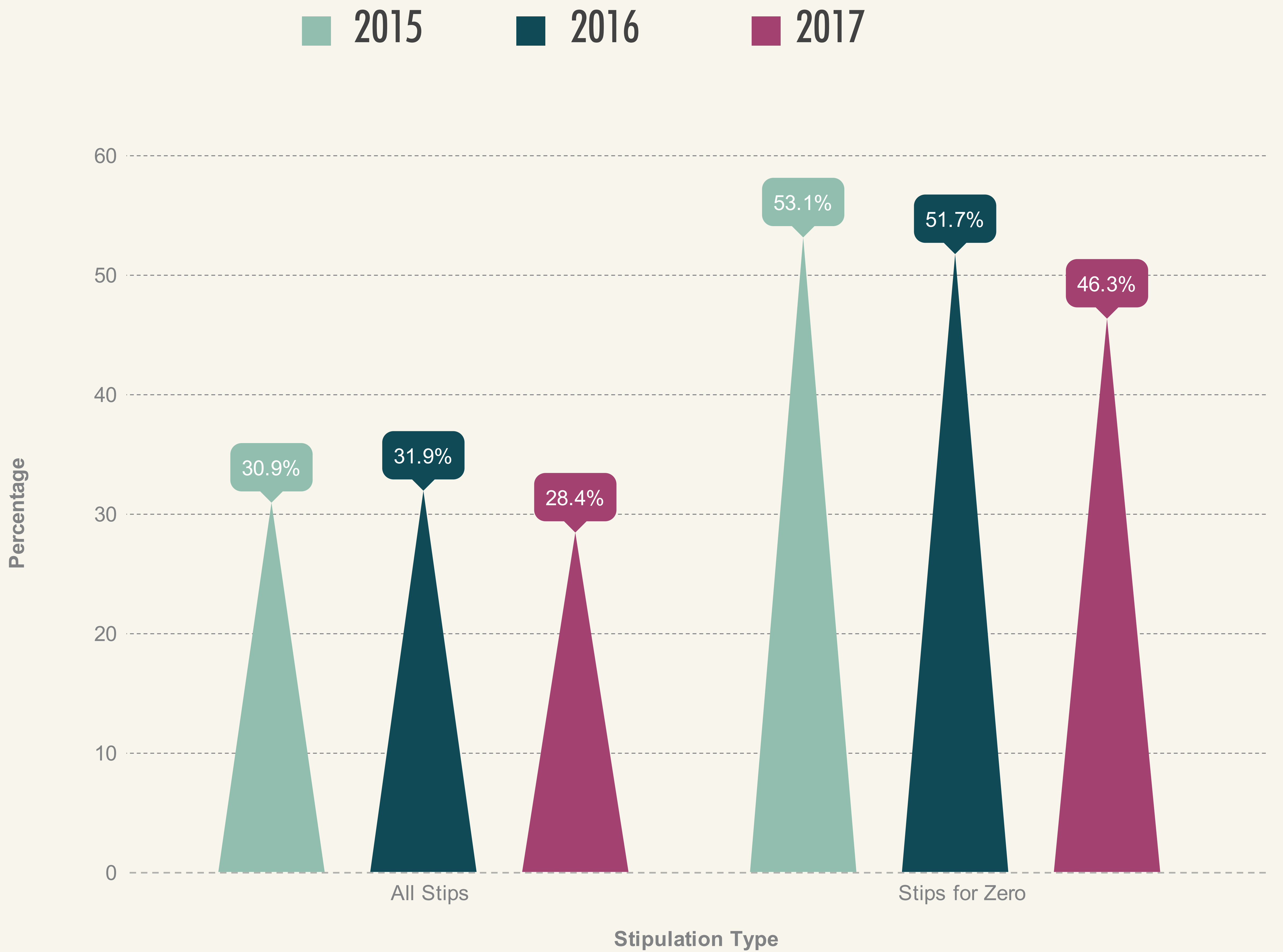


Consistent Reliable Payments

Note: Data as of FFY 2017

Orders Obtained

PI 8 - Percent of Stipulations



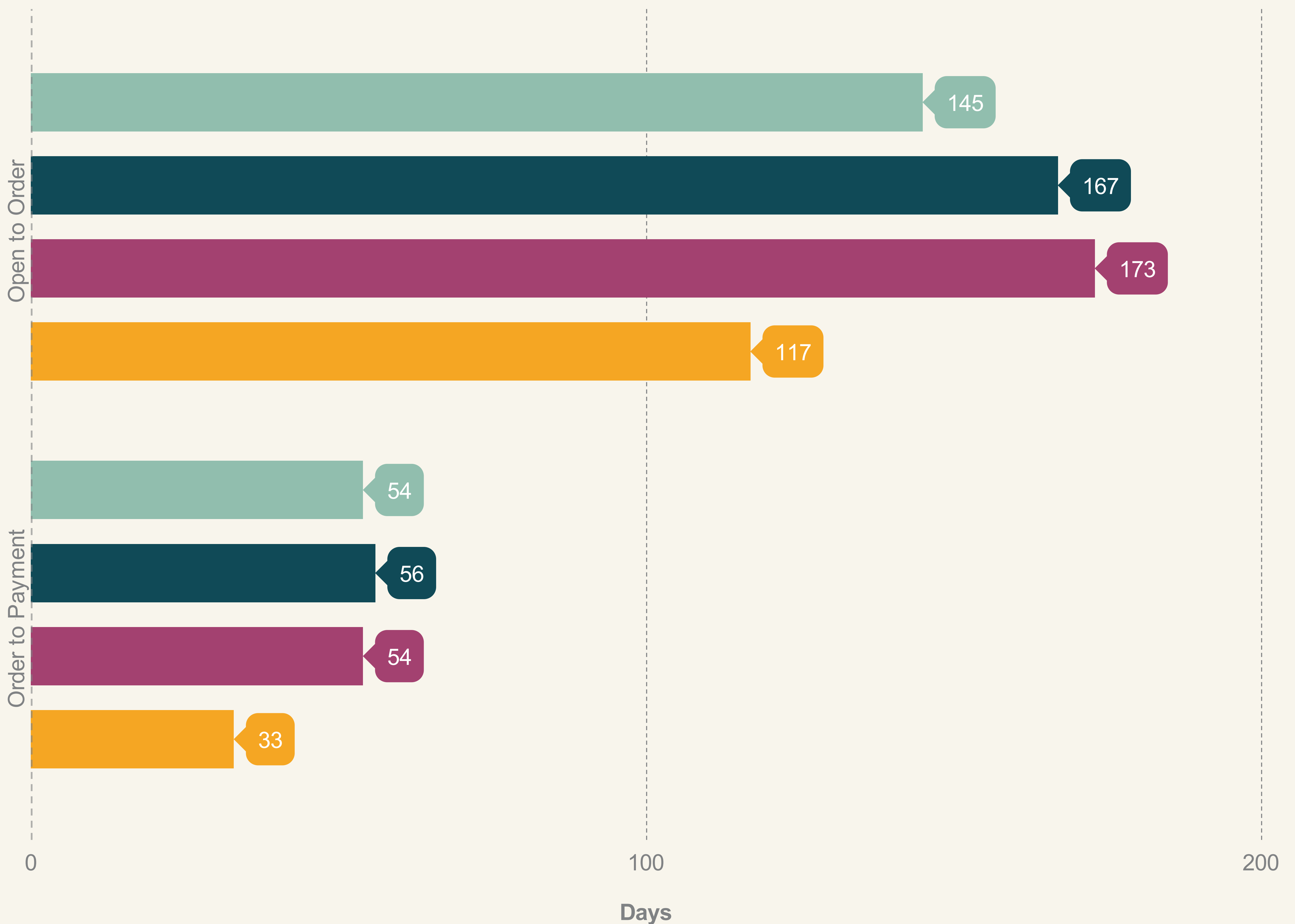
Consistent Reliable Payments

Note: Data as of 8/31/2018

Customer Service Timeframes

PI 22 - Days from Case Opening to Order to 1st Payment

2015 2016 2017 2018



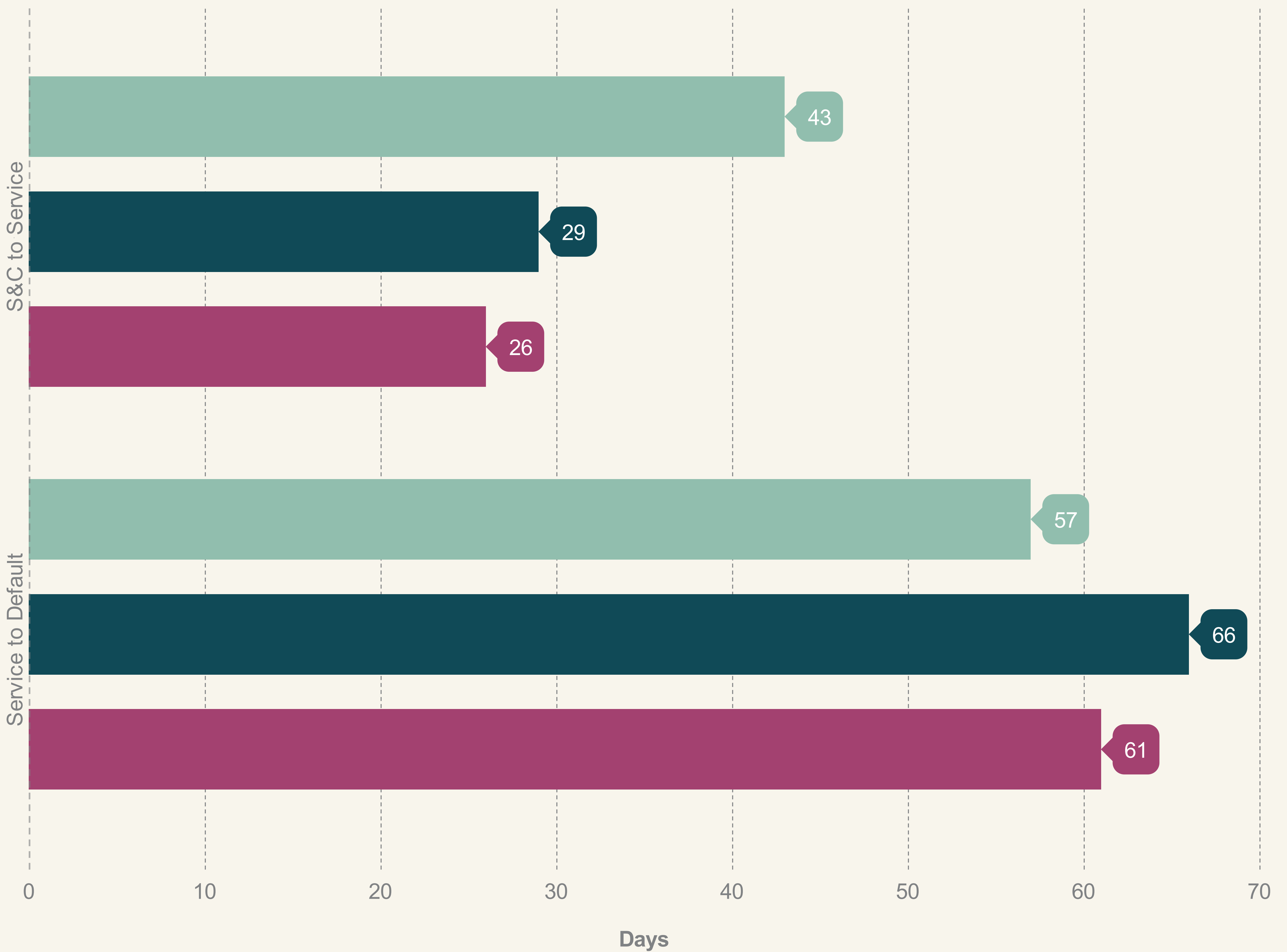
Consistent Reliable Payments

Note: Data as of FFY 2017

Customer Service Timeframes

PI 24 - Average Days from S&C to Default

2015 2016 2017



Consistent Reliable Payments

Note: Data as of FFY 2017

Customer Service Timeframes

PI 25 - Average # of Days from Case Opening with an Existing Order to 1st Payment

2015

50

2016

53

2017

48