



2022 WICSEC Conference

Santa Fe, New Mexico

November 6-10, 2022

Tentative Agenda

Agenda is provided for assistance with travel/registration approval.

Topics and schedule for specific workshops subject to change.

Sunday, November 6, 2022	
4:00pm First Timer's Orientation	
5:00pm President's Welcome to New Mexico Reception (appetizers & refreshments provided)	
Monday, November 7, 2022	
7:30am Continental Breakfast (provided)	
8:30am Opening Plenary~	Welcome; Message from OCSE Commissioner, Tangler Gray; Procedural Justice
10:30am Concurrent Workshops	Topics: FPLS~; Access to Justice*; Tribal and State Collaboration*; Developing Marketing Campaigns; Motivational Interviewing and Trauma Informed Care; Arrears Compromise and Intergovernmental Cases*
12:00pm Lunch (on your own)	
12:00pm IV-D Director/Commissioner Lunch (Invitation Only)	
1:30pm Concurrent Workshops	Topics: Websites; Customer Outreach; Administrative Tribunals vs. Courts*; Productivity Hacks; Sovereign Citizenship*
3:30pm Concurrent Workshops	Topics: Project Management; Use of Social Media; Moving Ahead in a IV-D Agency; e-Filing and Courts*; Customer Experience in Intergovernmental Cases
Tuesday, November 8, 2022	
7:30am Continental Breakfast (provided)	
8:30am Plenary~	The Great Resignation
10:30am Concurrent Workshops	Topics: Customer Engagement~; Employment; Making Yourself Promotable; Driver's License Suspension*; Parentage vs. Paternity*
12:00pm Lunch (on your own)	
1:30pm Concurrent Workshops	Topics: System Modernization; Form and Process Design; Domestic Violence Interactive Experience; Generational Diversity in Workplace; Tribal IV-D Programs*
3:30pm Concurrent Workshops	Topics: System Modernization (cont.); Motivational Interviewing; Leading with Compassion; Domestic Violence and Financial Abuse Toolkit; Intergovernmental Cases*
Wednesday, November 9, 2022	
7:30am Continental Breakfast (provided)	
8:30am Plenary~	Diversity, Equity and Inclusion
10:30am Concurrent Workshops	Topics: Jurisdiction and Intergovernmental Cases*~; Diversity, Equity and Inclusion; Market Research and Customer Engagement; Document Management; Human Centered Design
12:00pm Lunch (on your own)	
1:30pm Concurrent Workshops	Topics: Self-Care; Customer Engagement Through Cultural Lens; Data; Attorney Well-Being*; Impact of Welfare Recoupment*
3:30pm Interjurisdictional Fair and Information Technology Lab	
Evening: WICSEC "Unbanquet" (dinner provided)	
Thursday, November 10, 2022	
7:30am Full Breakfast (provided)	
8:30am Plenary~	Permission to Rest
10:00am WICSEC Business Meeting	
Adjourn until 2023 WICSEC Conference in Portland, OR	

*Workshop is pursuing CLE certification in New Mexico. CLE status subject to change based on approval.

~Workshop is anticipated to be offered to virtual registrants.