



Incorporating Child Support Services into Protective Order Processes

Collaborating for Safety



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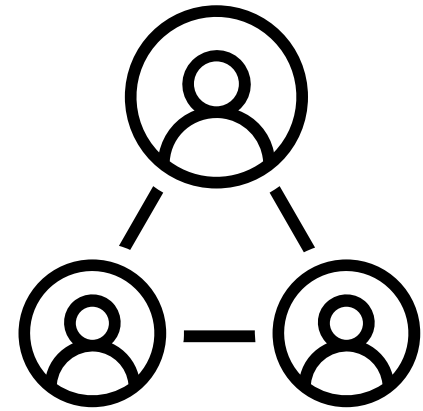


MN Advisory Council Survivor Acknowledgement

We acknowledge victims/survivors and keep all those impacted by family violence or other forms of abuse at the forefront of our work. We recognize the devastating impact of family violence on individuals, families, and communities, and honor those lost and unseen in this work.

We recognize that safety is a unique experience for everyone, and that what is safe for one person may not be for another as there is no universal survivor experience even though there are commonalities. We honor the strength and resilience of the children and adults who have and may still be experiencing family violence and understand that being a survivor does not mean the experience is “over” or that it will feel “over.”

While we honor and recognize those who see themselves in this language and those who don’t yet use the language of survivor to explain their experience, we understand this is a statement and that tangible actions are needed to address the financial, mental, physical, familial, and social impacts of being a survivor.



Five lived experience experts in MN SAVES





Safe Access to Victims' Economic Security (SAVES) Grant

- In 2022, the federal Office of Child Support Services awarded thirteen 5-year SAVES grants to state and tribal agencies.
- The goal of the grant is to increase safe access to child support and parenting time services for victims/survivors of domestic violence.
- Research has shown that one of the most common reasons that a survivor does not leave an abusive relationship is financial-related.
- The grant provides child support programs a unique opportunity to collaborate with domestic violence programs, courts and other community partners.



From OCSS PIQ-25-01:

Policies to Promote Safety and Economic Stability for Survivors of Domestic Violence in the Child Support Program

DATE: January 14, 2025

Question 9:

If a survivor believes it's necessary for them to have a protective order before establishing child support, is it allowable for the IV-D agency to assist a party with filing for and obtaining a protection order?

Answer 9:

Yes. While it is not allowable for a IV-D agency to file for a protection order on behalf of a survivor, if the IV-D agency has reason to believe that obtaining a restraining or protection order is inseparable from establishing, modifying, or enforcing a child support order, the IV-D agency should have processes in place for helping a parent access the necessary legal protections to move forward.

One option for providing help is for the IV-D agency to establish partnerships through contracts or cooperative agreements with non-profit legal services providers. Another option is to develop a supported referral process to make and follow up on referrals for legal assistance in obtaining a restraining or protection order. Procedures may also be developed where the costs of legal help necessary to accomplish child support outcomes would qualify for federal financial participation (FFP) if such help is incidental to and inseparable from the efforts to establish, modify, or enforce a child support order.



From OCSS PIQ-25-01:

Policies to Promote Safety and Economic Stability for Survivors of Domestic Violence in the Child Support Program

DATE: January 14, 2025

Question 10:

Can the IV-D agency assist with establishing child support during a protective order hearing?

Answer 10:

Yes, if the party applying for a protective order also completes an application for IV-D services while securing a protective order. Economic security is the single biggest predictor of a domestic violence survivor's ability to successfully leave an abusive relationship. Two-thirds (67%) of survivors surveyed by the National Resource Center on Domestic Violence said that they stayed longer than they wanted or returned to an abusive relationship because of financial concerns. OCSS recommends that IV-D agencies develop a simplified IV-D services application for use by survivors who are petitioning for an order of protection. The IV-D agency may then participate in the protective order hearing to establish or modify a support obligation. The IV-D agency may help the court in determining appropriate child support guidelines calculations and if retroactive support is appropriate.

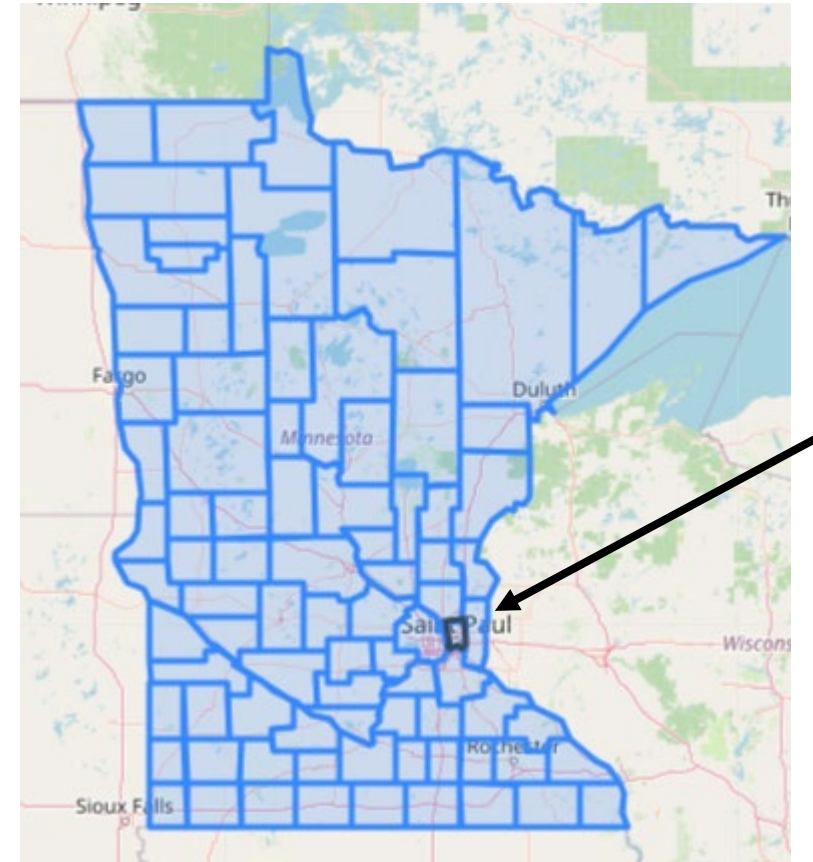
Establishing (at the same time) a child support order with a protective order is a model practice that promotes economic security for survivors. It also increases public safety by reducing the number of court hearings involving perpetrators and survivors and reduces delays in establishing an enforceable child support order as a separate legal action by the survivor or the IV-D agency.





Ramsey County

- Smallest in size, yet the most densely populated, and racially diverse county in Minnesota with 10% of the state's residents.
- Residents have the lowest household income and greatest income disparities in the seven-county metropolitan area, especially within communities of color.
- Child support caseload is the second largest at 18,200 and the most racially diverse child support caseload in Minnesota.
 - 66% - people of color
 - 13% - born outside the U.S. Plus, many others are first generation born in USA
 - 10% - need an interpreter (22 different languages)



What is the Order for Protection Collaboration Pilot in Ramsey County?

Purpose:

- Address child support in Orders for Protection (OFPs)
- Provide more accurate information to judicial officers
- Prioritize establishing permanent child support in Family Court

Why It Matters:

- Survivors either stay or return to their abuser due to the lack of financial resources to live independently
- Custodial parents are often most vulnerable and in need of financial support at the time of filing for an OFP
- Separate child support actions can take 6-12 months, even in the best circumstances





Planning and the Anoka County Model

The Ramsey County Order for Protection Collaboration Pilot is modeled after a process Anoka County first developed in 2002.

Anoka Model:

- Collaboration with Alexandra House, a private nonprofit supporting DV survivors.
- Advocate helps petitioners file OFP Petition and complete child support forms.
- Petitioners are represented by a DV attorney.
- Child Support Agency processes the application and gathers information including expedited wage information from State.
- Assistant County Attorney attends the hearing to provide child support related information – does not intervene – not a party.
- Averaging 5-10 referrals per year.



Planning with Stakeholders and Collaborative Partners

- Ramsey County averages 1,267 OFP filings per year
 - St. Paul Intervention Project (SPIP) touching about half of them
 - SPIP provides full legal representation to approximately 200 petitioners per year
 - Roughly 1/3 of those request child support
- Expand and modify the Anoka Model
 - Intervening in the Order for Protection
 - Ex pro clients need the most help (two-phase approach)
- Family Court Bench Meeting
 - Referees/Judges were receptive
 - Strong interest in wage information being available





Collaboration

**Working together with our
community partner:**

St. Paul Intervention Project (SPIP)

Communication methods:

- CP required to sign a release of information for DV agency.
- County created a specific email address for the DV agency to use.

OFPChildSupportAssist@co.ramsey.mn.us

- County provided a short list of contacts with direct phone numbers.



Opportunity for cross-training:

County → DV Agency

- Attended staff meeting to share child support information.
- Developed and distributed child support FAQ to DV staff.

DV Agency → County

- Advocate attended County staff meeting to explain the role of an advocate.
- Clarified how child support is presented to petitioners for OFPs.



Streamlining the NPA application:

- Simplified application includes only essential information to open a case
- Reduced from 9 pages to under 3
- Directed to a specialized intake worker for processing
- Expedites case opening and reduces document fatigue





Application for child support services - *modified for SAVES grant*

Welcome to Minnesota's child support program! Child support is money parents pay to their child's other parent or caregiver to support their child. Before completing this application, please read the Understanding Child Support handbook (<https://edocs.dhs.state.mn.us/lfservlet/Public/DHS-3393-ENG>) to learn more about the program.

FOR OFFICE USE ONLY - <i>GIVE TO BECKY BLILEY</i>	
REQUESTED	SENT
RETURNED	

Please provide as much information as possible, including a daytime phone number to help us better serve you. The child support program will use this information to help you collect or pay support. Complete a separate application for each parent with whom you have a child.

Child support services include:

- Locating parents
- Establishing paternity and court orders for child support
- Enforcing child support orders
- Processing payments made by one parent and sending them to the other parent
- Reviewing, modifying, and adjusting orders for child support
- Working with other states to establish and enforce child support orders.

If you have questions about filling out this application, contact your local county child support agency.

The child support program will keep secure any information we collect about you from this application. A complete notice of our privacy practices is included in this document and available online at <https://edocs.dhs.state.mn.us/lfservlet/Public/DHS-3979-ENG>.

The Minnesota child support program asks for demographic information like race, ethnicity, and gender for use in data collection and analysis of differences in program services and outcomes. Collection of this data will aid the program in designing and implementing more effective, inclusive, and equitable practices statewide. In addition, it will help ensure compliance with state and federal civil rights and anti-discrimination laws.

*Required field

*The Minnesota child support program takes the safety of families receiving child support services seriously, and we can modify some of our processes to help with safety concerns. Do you have concerns that seeking to establish, modify or enforce a parentage or child support order will create a risk of harm to you or your child?
☐ Yes ☐ No

If you checked "Yes" above, a county child support worker will contact you to discuss your concerns upon processing this application.

1. Applicant information

*YOUR NAME - LAST	*FIRST	MIDDLE	
MAIDEN OR OTHER	SOCIAL SECURITY NUMBER	*DATE OF BIRTH (MM/DD/YYYY)	
MARITAL STATUS	GENDER	RACE/ETHNICITY	
What is your preferred language?	Do you need an interpreter? ☐ Yes ☐ No	*PHONE NUMBER	
EMAIL ADDRESS			
*MAILING ADDRESS - STREET		*CITY	*STATE *ZIP CODE
*COUNTRY	YOUR RELATIONSHIP TO THE CHILD(REN) ON THIS APPLICATION ☐ Mother ☐ Father ☐ Other - Specify:		
What is your relationship to the other parent? (check all that apply) ☐ Married ☐ Divorced ☐ Separated ☐ Other - describe:			
DATE (MM/DD/YYYY)	COUNTRY	STATE	COUNTRY

2. Other parent information

*NAME - LAST	*FIRST	MIDDLE	
MAIDEN OR OTHER	SOCIAL SECURITY NUMBER	DATE OF BIRTH	
MARITAL STATUS	GENDER	RACE/ETHNICITY	
What is the other parent's preferred language?	Does the other parent need an interpreter? ☐ Yes ☐ No	PHONE NUMBER	
EMAIL ADDRESS			
MAILING ADDRESS - STREET		CITY	STATE ZIP CODE
OTHER PARENT'S RELATIONSHIP TO CHILD(REN) ON THIS APPLICATION ☐ Mother ☐ Father ☐ Other (alleged father)			

3. Minor children

Provide information about the minor child(ren) living with you whose parent you list in section three. **If you have not established parentage for your child(ren), the child support agency will ask you to give more information to help establish parentage.**

Minor Child 1

*NAME - LAST	*FIRST	MIDDLE	
*DATE OF BIRTH (MM/DD/YYYY)	GENDER	SOCIAL SECURITY NUMBER	PLACE OF BIRTH (COUNTY/STATE)
CHILD'S LEGAL RELATIONSHIP TO THE OTHER PARENT ☐ Established by court order ☐ Legally adopted ☐ Parent married at child's birth ☐ Not established ☐ Recognition of Parentage ☐ Other state acknowledgement of paternity			

Minor Child 2

*NAME - LAST	*FIRST	MIDDLE	
*DATE OF BIRTH (MM/DD/YYYY)	GENDER	SOCIAL SECURITY NUMBER	PLACE OF BIRTH (COUNTY/STATE)
CHILD'S LEGAL RELATIONSHIP TO THE OTHER PARENT ☐ Established by court order ☐ Legally adopted ☐ Parent married at child's birth ☐ Not established ☐ Recognition of Parentage ☐ Other state acknowledgement of paternity			

*Attach a separate piece of paper if more than 2 children between the parents.

Certifications and signatures

By signing my name below, I am enrolling in full child support services from Minnesota's child support program available under Title IV-D of the Social Security Act. By submitting this form, I understand:

- The services available to me and my responsibilities
- I am authorizing the Minnesota child support program to take legal action, relating to child support on behalf of the child(ren) for which I am applying
- The Minnesota child support program has discretion to determine the appropriate action to take to establish, enforce, and modify my child support order
- I must cooperate with the Minnesota child support program to receive services, which may include:
 - providing verbal or written information
 - participating in genetic testing to establish paternity
 - appearing as a witness at court hearings necessary to pursue the requested child support services, and
 - notifying the child support agency of any changes in circumstances that may affect my child support case
- My failing to cooperate may result in my case being closed
- The county attorney's office represents only the county and State of Minnesota, and does not represent me, the other parent, the child(ren) or other custodian of the child(ren)
- I have the right to my own attorney and may hire one at any time
- The child support program may verify the information I provide on this application through sources authorized by law, contact the other parent to obtain additional information, and use all information obtained to determine what action to take
- The Minnesota Child Support Payment Center will receive and distribute all child support payments. If I am a parent who receives child support, I authorize the Center to act in my name in endorsing and cashing any drafts, checks, money orders, or other negotiable instruments received by the public authority
- If I wish to close my child support case, I must tell my county child support agency verbally or in writing. The child support agency can only stop child support services if my child(ren) do not receive public assistance. If I close my case, the child support agency may continue to collect any amounts owed to the state or county due to the receipt of public assistance
- I am required to return any support amounts I receive from the Minnesota child support program by mistake
- I swear (or affirm) under penalty of perjury that I have read the entire application and that all of the information I'm providing is true

*SIGNATURE OF APPLICANT	*DATE (MM/DD/YYYY)
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This short application was developed for Ramsey County SAVES OFP pilot project, effective March 2024.

*When completed, email this application for services to Ramsey County Child Support staff:
OFPChildSupportAssist@co.ramsey.mn.us.

Learning together:

“A Journey is a person in itself; no two are alike” – John Steinbeck

- Monthly check-ins with County, DV agency, the State Child Support, and the court.
- Discuss cases, collaborate, address questions or concerns.



Initial Referral Steps – Order for Protection Collaboration Process:

1. Client meets with the DV advocate.
 - Complete application and release of information
 - Not required to file OFP to apply for services
 - If questions arise prior moving forward, advocate will contact child support directly.
2. DV advocate emails the application and release to child support office.
3. Application is processed and new child support case is opened.
 - Intake process is expedited
 - Existing cases are routed to OFP case worker when appropriate
4. Intake will respond to DV agency confirming the status of the child support case.





Intervening in the Order for Protection

Per Minn. Stat. §518A.49, the public authority is a party as a matter of law and after intervention, they can appear at the court hearings and file documents in the court file to assist the Court in setting or modifying child support.





When will the County intervene in the Order for Protection proceedings?

- The County will intervene when these factors are met:
 - Paternity must be established.
 - There cannot be another child support order in place.
 - One of the parties must reside in the County.
 - The CP is represented by the DV attorney.
- The County will serve and file a Notice of Intervention.
- County attorneys will plan to attend any OFP hearings where child support will be addressed, when they are aware of the hearing, and have an attorney available to attend.





What happens when the County does not intervene?

- If factors are not met, a non-appearance letter is sent to court indicating the County will not formally intervene.
 - Child support worker will monitor the OFP court proceedings manually.
- The county will work with the DV agency to determine how to move forward with the child support case.





Initial Child Support Worker Steps – Order for Protection Collaboration Process:

1. Request expedited wage information from the State.
2. Collect any applicable information on the parties' circumstances and run a child support guideline recommendation.
 - We are not reaching out to either party for information.
 - Review the OFP petition for income information.
3. Proposed recommendation is emailed to SPIP advocate within 2-3 business days.
 - SPIP advocate will discuss recommendation with the CP.



Initial Child Support Worker Steps – Order for Protection Collaboration Process:

4. Draft, serve, and file with parties and court the intervention documents.
 - Notice of Intervention, Certificate of Representation, Affidavit of child support worker, available wage information, and a guidelines worksheet.
5. County attorney attends OFP hearings with the interest of setting child support.
 - Child support worker only needed for testimony at trial stage.
6. Monitor the status of the OFP legal action throughout the process.

Collaboration with the Courts:

**Incorporating child support
terms in the Order for Protection**



Review hearing needed to address child support:

A review hearing is scheduled for remote hearing on _____ at _____ before the Honorable _____ (see Notice of Hearing) to review the petitioner's request for child support. **Failure to appear by Petitioner may result in the request for child support being denied. Failure to appear by Respondent may result in the request for child support being granted.**



Financial documents are needed from the parties:

No later than five (5) days before the next hearing, both parties shall file with the court the following documents:

Form FAM102 Financial Affidavit for Child Support

Form CON112 Cover Sheet for Non-Public Documents

Proof of Income

The state forms can be found at mncourts.gov > Get Forms or by contacting 651-266-5130.

No later than three (3) days before the next hearing, the parties shall serve the above documents upon the other party by: *(Note to committee members: this will be a selection in the order. Only one will be ordered depending on parties ability to e-mail or not)*

E-mail:

YOU MAY ONLY EMAIL THE DOCUMENTS YOU ARE REQUIRED TO FILE IN THIS ORDER TO THE E-MAIL LISTED BELOW. THE SUBJECT LINE AND CONTENT OF THE EMAIL MUST ONLY STATE THE COURT FILE NUMBER. **Any other communication may be a violation of an existing Order for Protection.**

Controlling order language when child support is set:



Child support ordered herein is temporary and continues as long as this order for protection is in place. However, if child support is later ordered in a divorce, custody, paternity, or child support case (including the expedited child support process), that subsequent order, and not this order, shall be the controlling child support order.



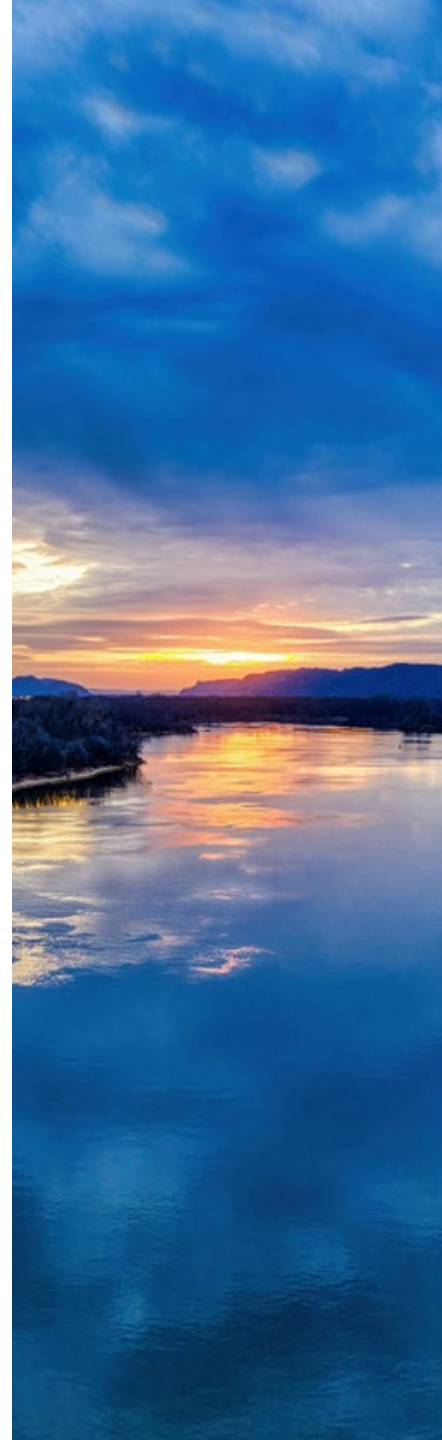
Making the Transition:

**What happens after the Order
for Protection is signed?**



When a Child support obligation is set in the Order for Protection:

1. County will reach out directly to CP prior to loading and enforcing the order.
2. Provide information on child support services and discuss next steps.
3. Load order at CP's discretion.
4. Determine time frame for moving forward with permanent support action.



When a child support obligation is **NOT** set in the Order for Protection:

1. County will reach out to CP.
2. Provide information on child support services and discuss next steps.
3. Provide applicable resources and discuss safety measures.
4. Let the CP lead the next step:
 - Continue with permanent support action.
 - Close case.





When the Order for Protection Petition is withdrawn or dismissed by the CP:

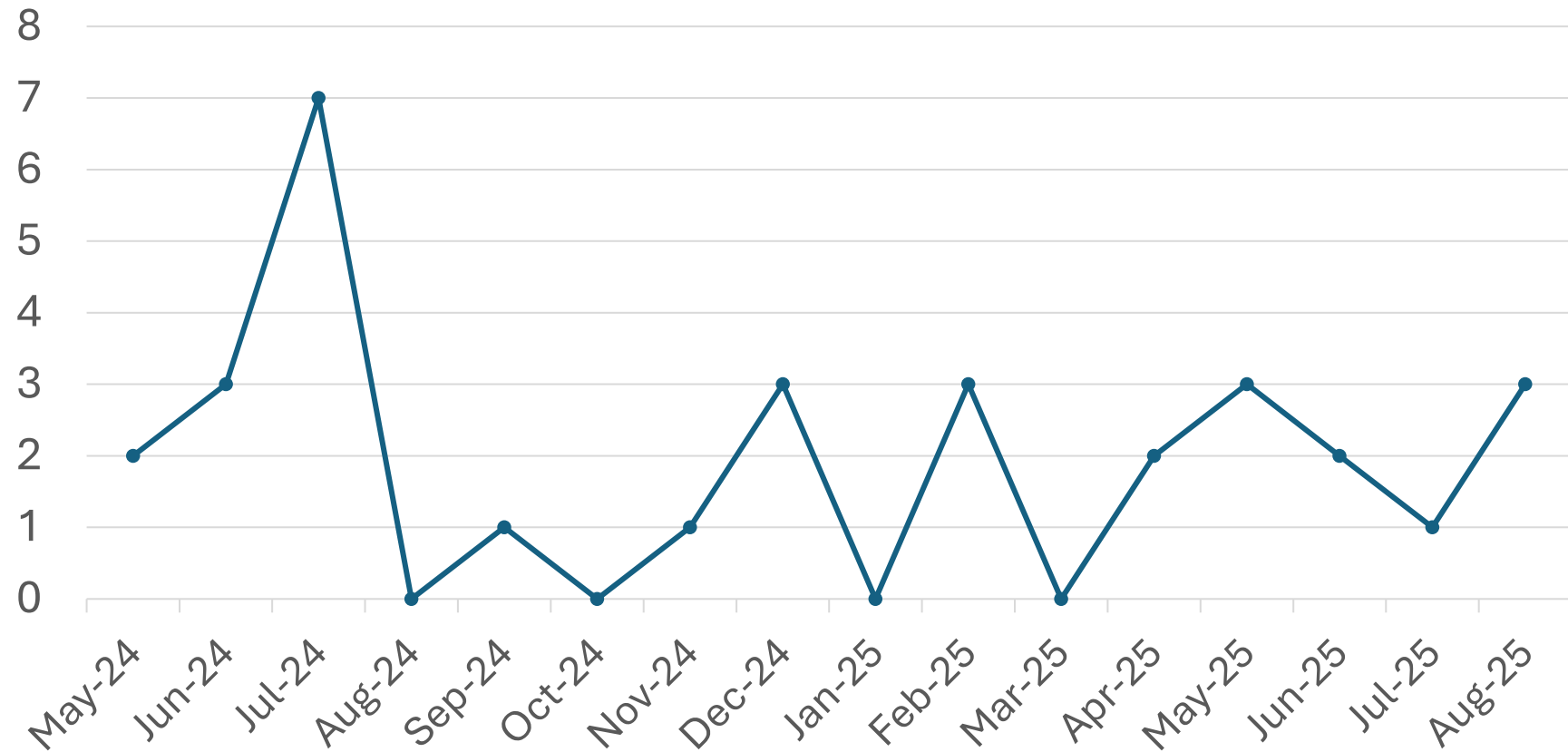
- County will consider that as a request by Petitioner to close the child support case unless otherwise indicated.
- County will attempt to call the CP to discuss options and safety measures.
- If no contact with the CP, the County will close the case based on the withdrawal or dismissal of the Order for Protection.
- This is closure process is intentionally different from the regular process of moving forward with a case.

Implementation:

Putting the plan into action.



Referrals received from SPIP



From May 20, 2024 to present, a total of 31 referrals have been received.

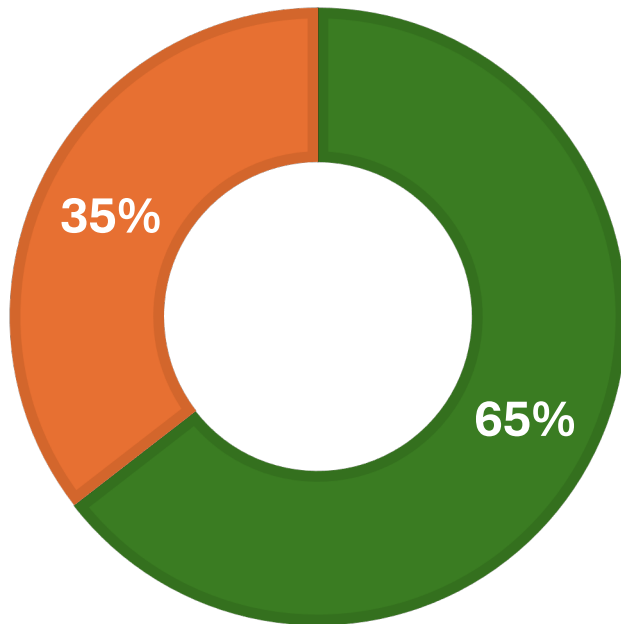




Status of the child support case at the time of the referral from SPIP:

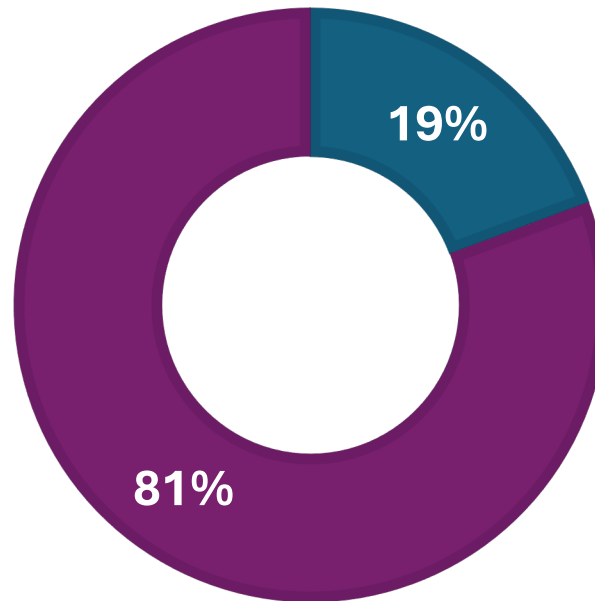
STATUS OF IVD CASE

- No IVD case
- IVD case open but no child support order



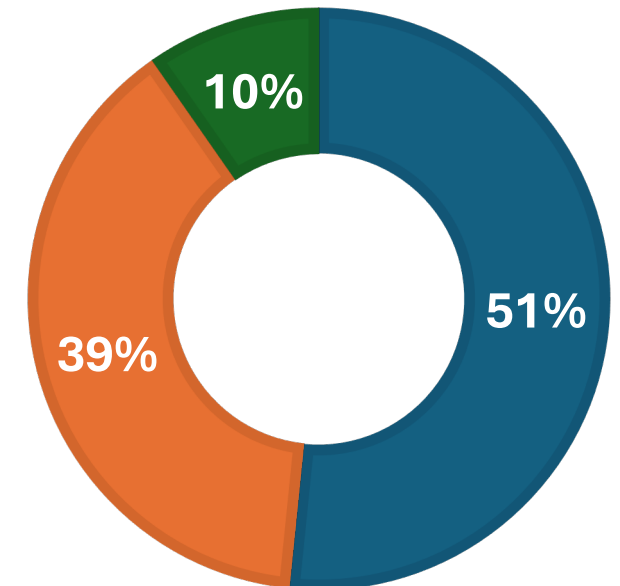
STATUS OF PUBLIC ASSISTANCE

- PA
- NPA



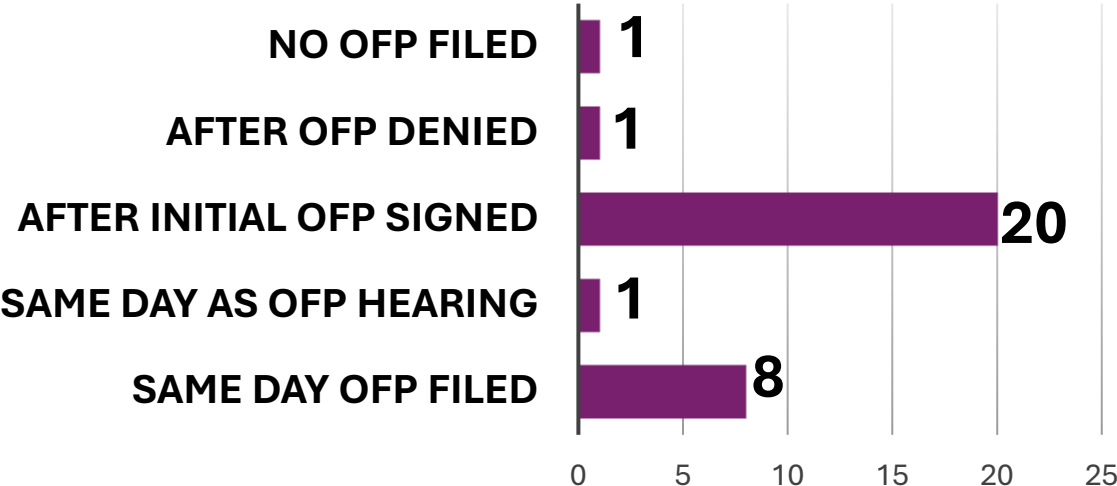
PATERNITY STATUS

- ROP
- Married but separated
- No paternity established

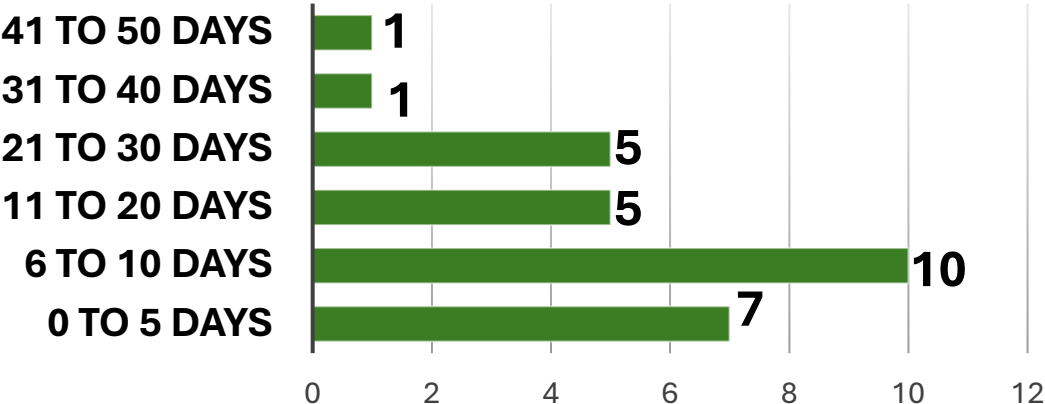


What point during the Order for Protection process?

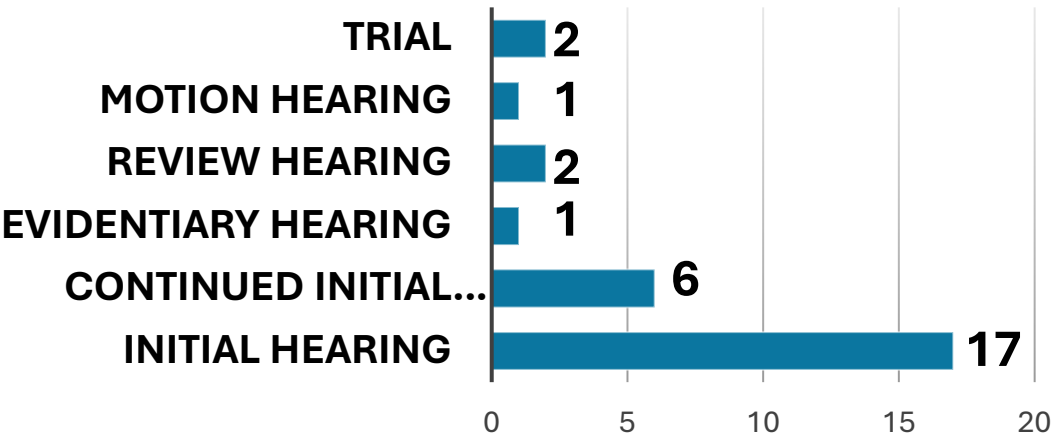
Referral received at what point in the OFP process



Days between the referral and the next OFP court hearing



Next OFP hearing scheduled



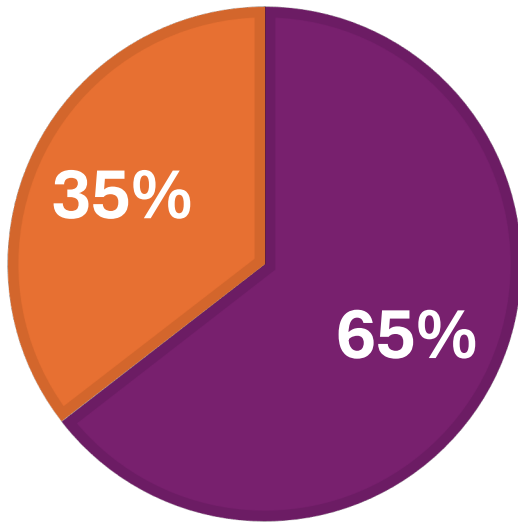


Could Ramsey County intervene in the Order for Protection action?

Of the 31 referrals received, 28 cases met the criteria for the County to intervene with the Order for Protection process.



■ **County Intervened**
■ **Unable to intervene**



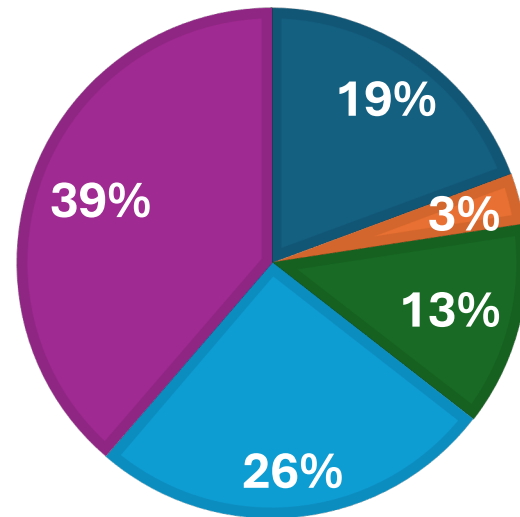
- Ramsey County was able intervene on 20 cases.
- Ramsey County attorneys attended a total of 29 hearings.
- Ramsey County attorneys attended an average of 1.5 hearings per case.
- Child support officer needed to attend one trial (did not end up testifying).
- Signed OFP's were obtained in 74% of the 27 non-pending referrals received (60% of these included child support in the OFP).



Order for protection petition results:

RESULT OF OFP PETITION

- OFP petitioned, but CP dismissed
- OFP not petitioned
- OFP pending
- OFP signed, no child support
- OFP signed, child support set



- A total of 6 CP's decided to dismiss their OFP action after filing the initial petition.
 - 3 cases continued to set permanent support.
 - 3 cases requested case closure without pursuing child support.



Order for protection court order results:

- 60% of the Order for protections signed included a child support obligation.
- Average of 29 days between the County receiving the referral and court signing the OFP.
 - *** This does not include 1 case that took 97 days due to a lengthy trial process.
- County attorney attended hearings on 4 of the 8 cases where an OFP was signed but child support not set.

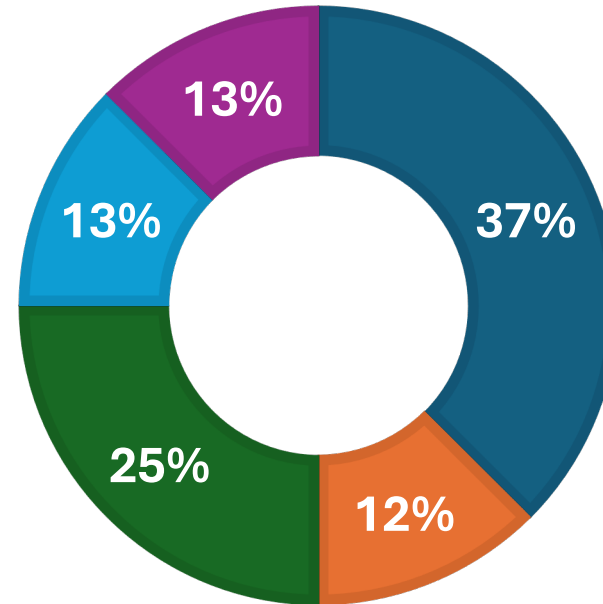


Order for Protection signed without child support ordered:



OFP SIGNED BUT CHILD SUPPORT NOT ORDERED

- Court decision
- CP dismissed during process
- Paternity not established
- Not in jurisdiction
- Child support order already exists

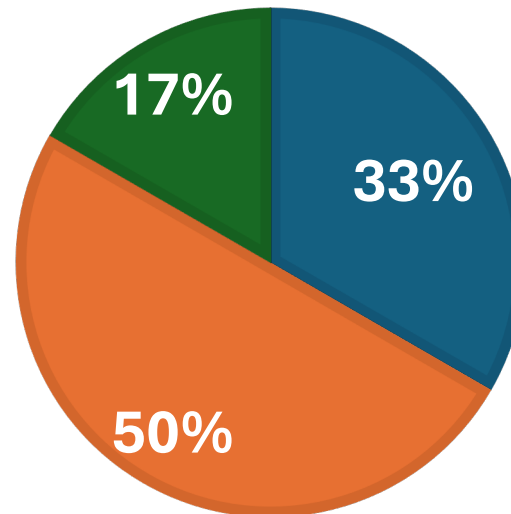


County attorney attended hearings on 50% of the cases where an OFP was signed but child support not set.

How was child support determined in the Order for Protection process?

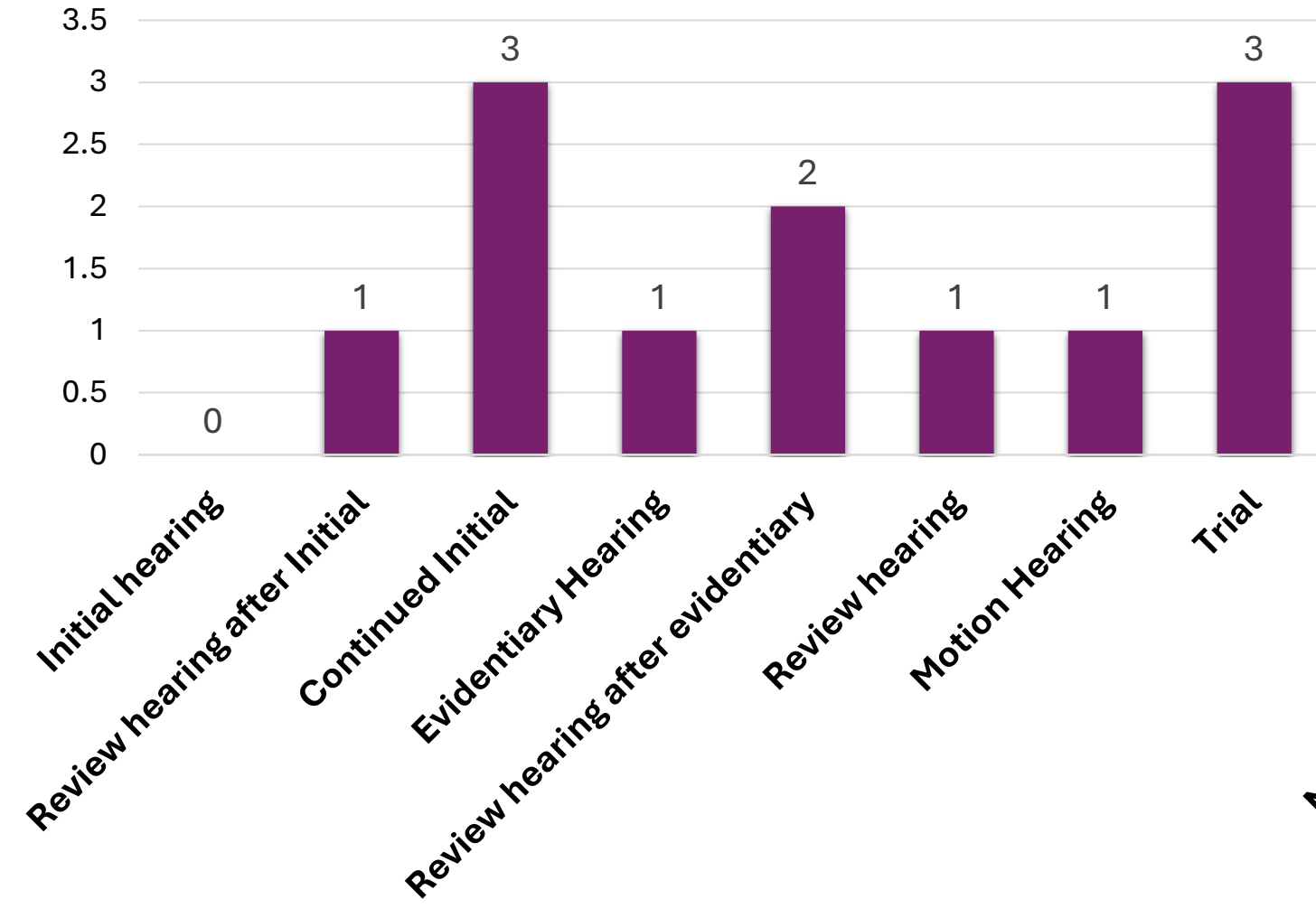
BASIS OF THE CHILD SUPPORT AMOUNT

■ Actual Income ■ Agreement
■ Imputed Income

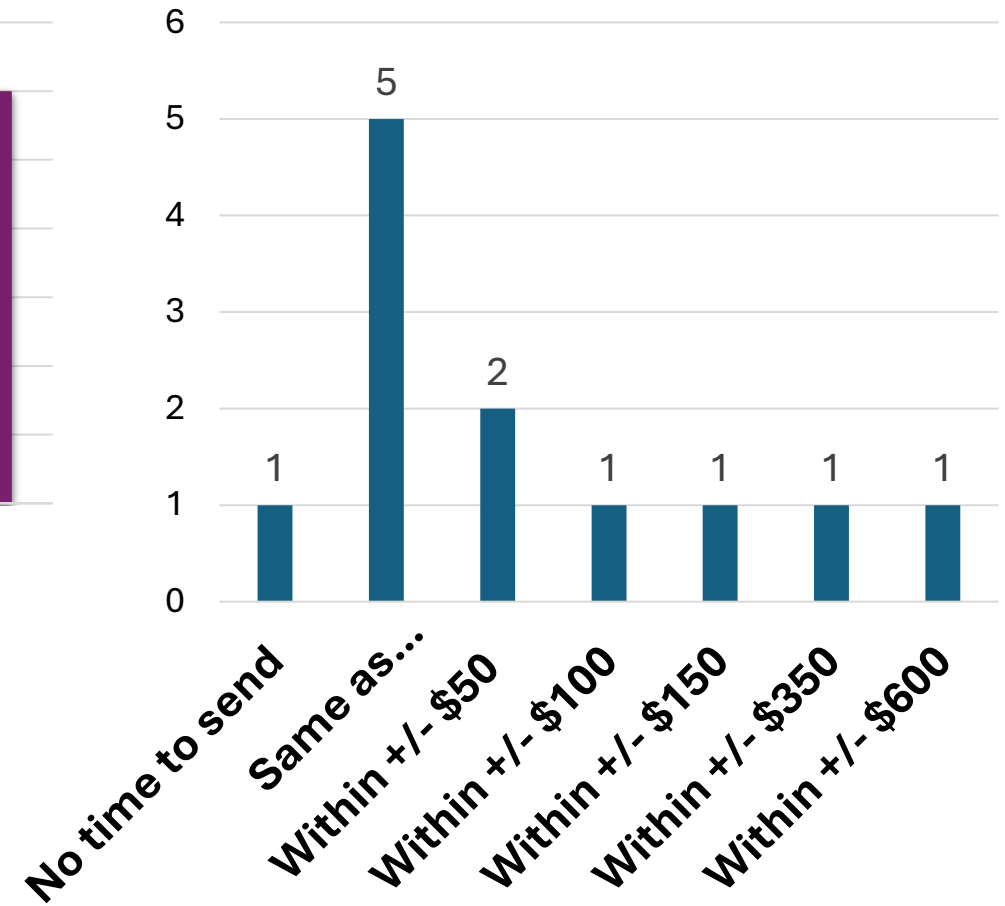


How was child support determined in the Order for Protection process?

At what point in the OFP process was child support set?



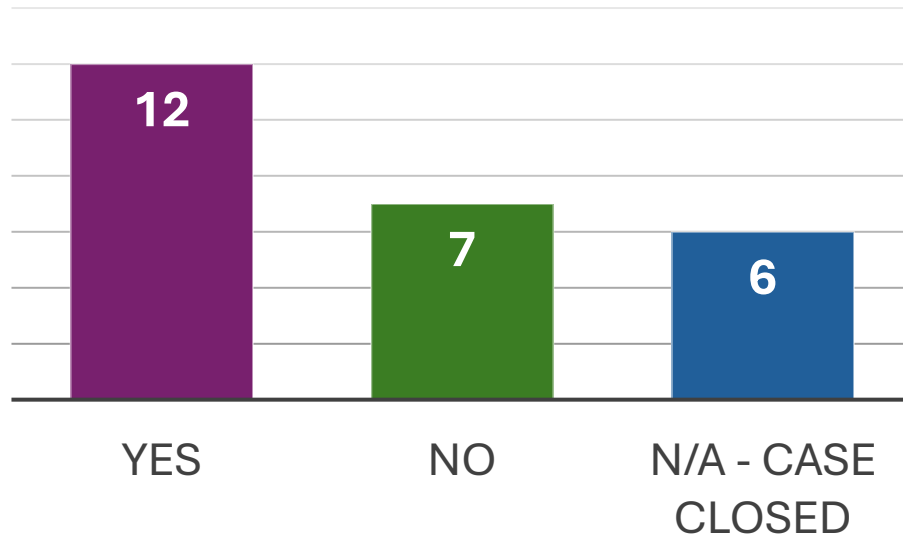
Support ordered versus initial recommendation



Did the process help with client engagement?

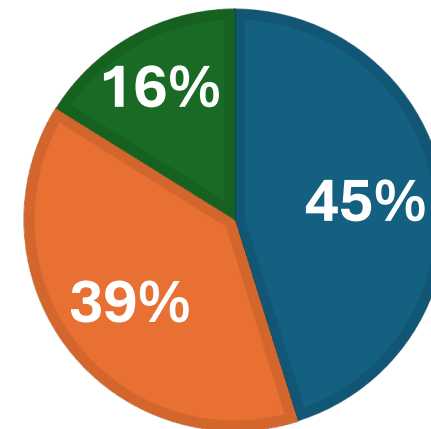
The County was able to connect with 100% of the custodial parents after the OFP process was completed.

WAS CONNECTION WITH NCP SUCCESSFUL?



CP READY FOR NEXT STEPS ON CASE?

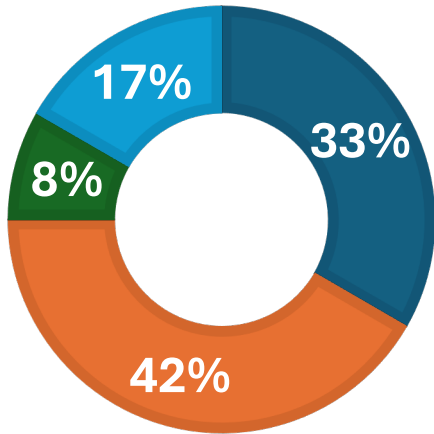
■ No ■ Yes ■ Case pending



Collecting support ordered in the Order for Protection:

HOW DOES THE CP WANT TO PROCEED?

- Immediately pursue permanent support
- Hold off on permanent support
- NPA case closure
- Good cause closure



- An average of 5.5 weeks between County receiving the referral from SPIP and the first child support payment received.
*** removing outlier of 1 case that went 44 weeks due to lengthy trial.
- 83% of CP's wanted to moved forward with enforcing the OFP order with support set.
 - 2 cases did not want to move forward with enforcement.

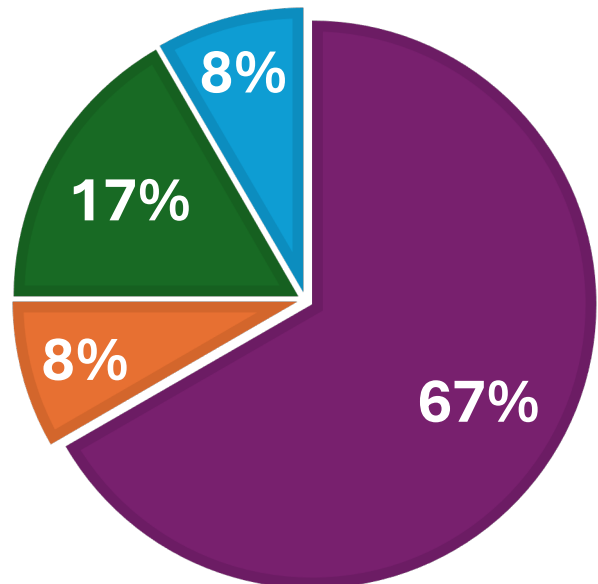


Collecting support ordered in the Order for Protection:



COLLECTING THE OBLIGATION

- Payment received
- Case open, not yet received payment
- Good Cause closure after OFP received
- OFP later dismissed



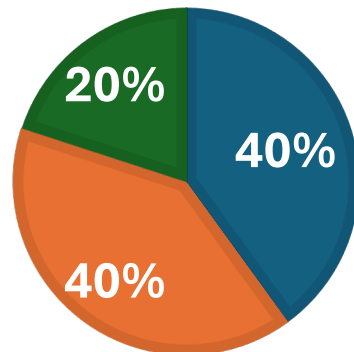
- 85% of cases that have received payments are currently receiving payments.
- Only 1 open case that has never received a payment (self employed NCP).

Self-Employed Non-Custodial Parents

- 17% of the referrals received had Non-Custodial parents who were self-employed or working cash jobs.
- 1 case closed for Good Cause after the OFP with child support was ordered.
- 1 case went to a long lengthy trial and has yet to receive a child support payment.
- 2 cases with permanent orders are currently receiving payments.

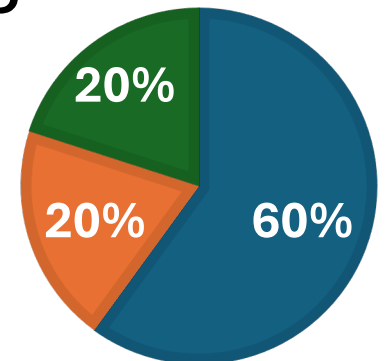
RESULTS OF OFP PETITION WHEN THE NCP WAS SELF-EMPLOYED

- OFP with support
- OFP without support set
- CP dismissed OFP action



OBTAINING PERMANENT SUPPORT WHEN NCP WAS SELF-EMPLOYED

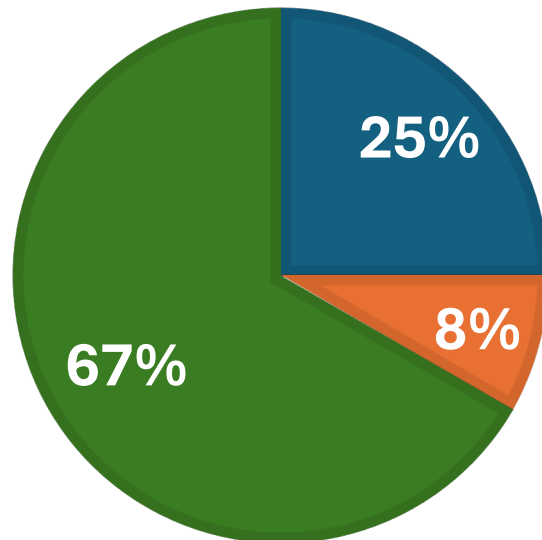
- Permanent order received
- Divorce pening
- Good Cause closure



Did the OFP process impact custody motions?

CUSTODY ACTIONS FILED

- CP filed for divorce
- NCP filed for Divorce when the OFP was filed
- NCP filed Custody action



- Subsequent custody actions were filed in 41% of the referrals received.
 - NCP filed for 50/50 custody in 58% of those cases.
 - NCP filed for sole custody in 17% of those cases.
- Custody motions were filed an average of 10.5 weeks after the OFP petition was filed.
 - 2 cases filed the petition at the same times.
 - 1 custody action was in place prior to the OFP action.

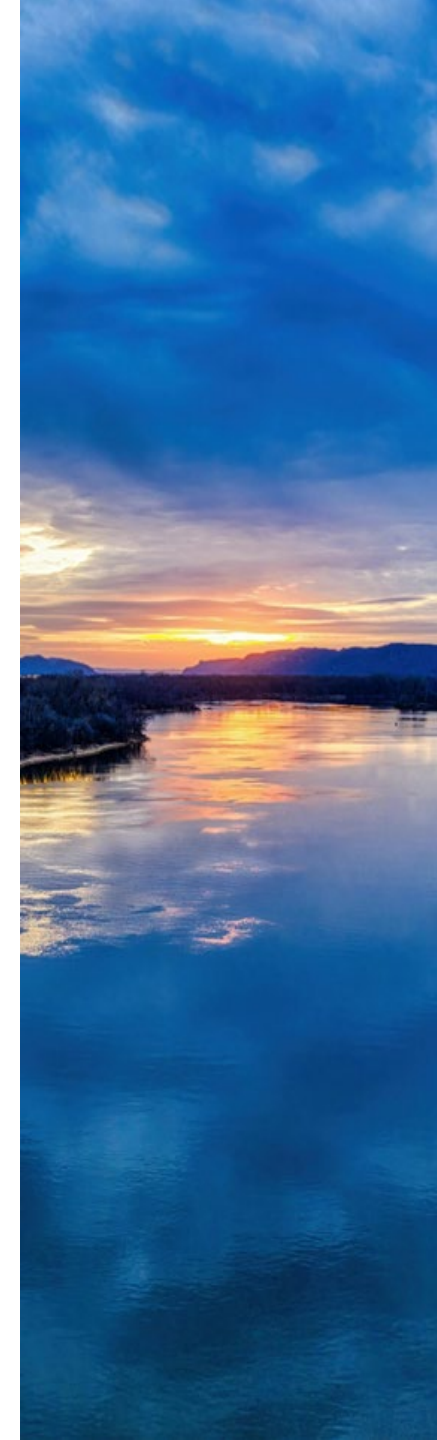
**Victories,
Challenges,
and Visions
for the future.**





Victories - What went well:

- Speedy child support orders, gets money to the household faster.
- Funds in the household to help navigate the survivor's journey.
- Cases needing safety measures can be identified quickly, not get lost in the shuffle.
- Expedited services to a vulnerable community.
- NCP becomes aware of financial responsibility and County involvement faster.





Victories - What went well:

- County's presence in court seeking support takes the burden off the survivor.
- Allows flexibility for survivor to decide when they are ready to go to court for permanent child support.
- Opportunity for the County to distance themselves from "neutral" stance towards child support.
- Gives workers an opportunity to feel valued as a public servant. The gratitude is real.



Challenges - What needs work:



- Education and outreach about child support services.
- Not all survivors work with a DV agency when filing OFP petitions.
- Lack of advocacy and support for survivors in court hearings.
- Difficult to manage cases and referrals from court.
- Tracking of cases for the worker is manual until the County can intervene.
- Potential caseload volume is unknown and cases are all “RUSH”s.

Challenges - What needs work:

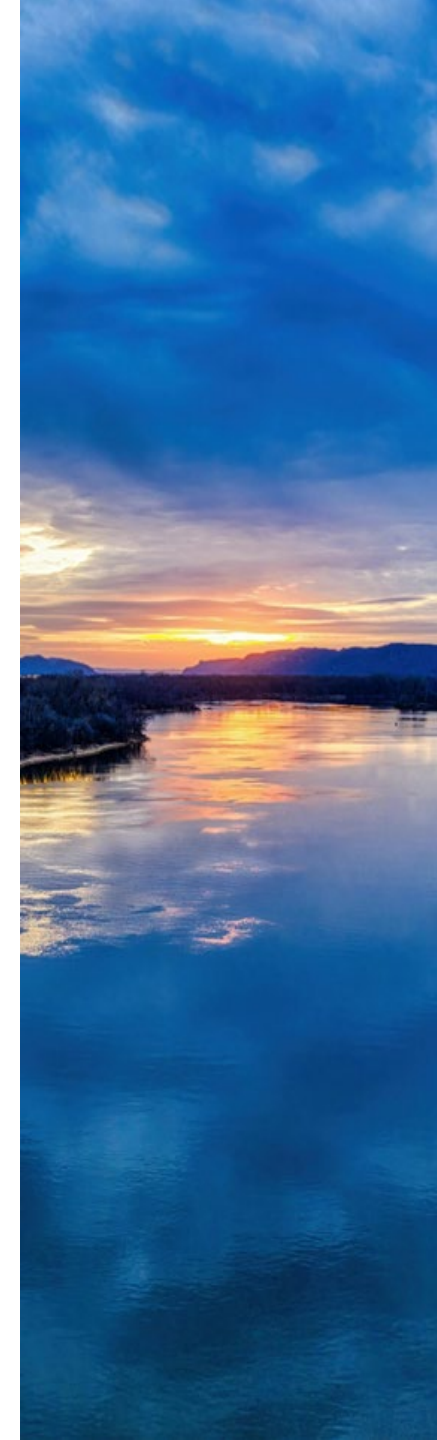
- Service of the OFP petition can be challenging for parties.
- Referrals can come at any point in the OFP process and response time is limited.
- Overall staffing resources and time spent in court.
- Clarification of the role of the County attorney in the OFP process.
- Difficult to find income information for self-employed or working for cash parties.
- Involvement of child support can lead to subsequent custody actions.





Visions – Dreams for the future:

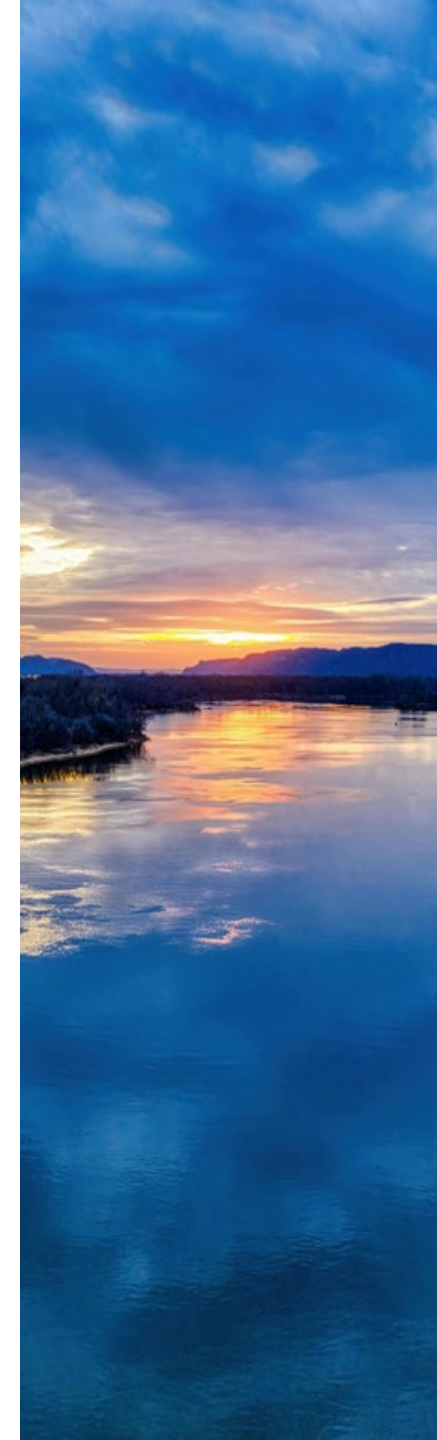
- Providing informational flyers to more Domestic Violence community partners.
- Including informational flyers along with court orders in cases where there are children and no IVD child support case.
- County staff located at Domestic Partner sites.
- County attorney's being permitted to appear by zoom and/or on demand.





Visions – Dreams for the future:

- Improved partnership with court to receive referrals and filings.
- Greater use of investigator for expedited matters.
- Partnering with legal offices to provide private representation for survivors when subsequent custody or divorce actions are filed.
- DV advocates available to survivors in child support hearings.
- Dedicated DV navigator within child support office.





Planning Phase 2: In Progress

- Expanding to Bridges to Safety – collaborative agency at courthouse
 - Ex pro petitioners
 - Culturally specific organizations
- Connecting with both parties directly before hearings
 - Connect with CP after referral
 - Connect with NCP after successful service of OFP petition
- Scale back appearance at initial hearings
 - Better utilize legal resources
 - Provide key and accurate information to judicial officers to determine child support





Questions?

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