



Troika Consulting



To listen is very hard, because it asks of us so much interior stability that we no longer need to prove ourselves by speeches, arguments, statements or declarations. True listeners no longer have an inner need to make their presence known. They are free to receive, welcome, to accept. – Henri Nouwen





Agenda:

Introduction of Speakers

Small Discussion regarding themes and obstacles in managing Interjurisdictional cases

1st Round of Troika Consulting

Debrief

2nd Round of Troika Consulting

Debrief

Wrap up and Questions





1. In groups of 3, select one person to be the client. Everyone else is a consultant.
2. Select one of the consultants to also act as the timekeeper.
3. The client shares a challenge that they're struggling with with the consultants and spends 2 minutes explaining their intended action related to that challenge.
4. The consultants spend 2 minutes asking clarifying questions.
5. The client sits facing away from the consultants and then listens while the consultants discuss the issue for 5 minutes.
6. The client then turns back around. They have 1 minute to:
 1. share what they learned from listening to their consultants
 2. describe their next steps
 3. thank their consultants
7. Switch roles until all participants have been in the role of the client.



TROIKA CONSULTING

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