

20-20 Vision: Trending Issues in Child Support

Kelly Micka: Gamblers Gonna Gamble!

Are you from a state that does not intercept casino or online gambling winnings for past due child support? If these are activities are legal in your state and the answer is no, come get inside the mind of a non-child-support-paying gambler and learn how a successful gambler can also be a successful payor.

Jeremy Smith: Artificial Intelligence in Child Support

What can we say about the role of Artificial Intelligence in the present and future of child support? This presentation will attempt to provide a little overview of the current applications, ponder some of the potentials in the future, and help prepare us for a service to our future AI overlords prepare us for the future. More specifically, we'll offer a paradigm for thinking about AI in child support, look at some previous technology applications to see what we can learn, and ponder what there is to fear about AI coming to a program near you.

Ryan Woodfall: Computer Modernization

Telling the story of New Zealand's child support system modernization. In 2021, Inland Revenue New Zealand completed a total transformation of its child support system. This included a full migration of data from their legacy system into a new modern platform. During the implementation, many challenges were faced and overcome, culminating in a notable success within New Zealand's government IT efforts.

Elizabeth Morgan: Data Privacy and the NDNH!

Welcome to the whirlwind tour of government-grade privacy, where our fearless presenter catapults through the Federal Privacy Act, decrypts the NDNH (spoiler: it's not a secret bunker, but it *is* full of employment and earnings data), and connects the dots to how child support customers are all a part of this data tango. Expect rapid-fire slides, dramatic gasp-worthy acronyms, and at least one slide that screams "AUTHORIZED USE ONLY!" It's equal parts educational, caffeinated, and mildly alarming—with just enough humor to convince you that protecting sensitive data is the coolest thing you'll do today (besides finishing that third cup of coffee).

For more information on subjects covered see:

- [National Directory of New Hires System of Records Notice](#)
- [42 U.S.C. 653 – Federal Parent Locator Service](#)
- [5 U.S.C. 552a – Records maintained on individuals](#)

- [5 U.S.C. 552a\(a\)\(5\) – System of Records \(Definition\)](#)
- [OMB Circular A-108 – Federal Agency Responsibilities for Review, Reporting, and Publication under the Privacy Act](#)

Bill Woods: A Quick Peek (Pecha) at Tribal IV-D Start-Up

With the amendments and changes to the Federal Rule as to the elimination of the Non-Federal Match for Tribes desiring to operate Federally funded IV-D Tribal Child Support Programs, it is important to encourage tribes to begin the start-up process. This presentation gives a quick re-cap of the 14 federal requirements to become comprehensive.

Sabrina Montoya: Domestic Violence

The Power and Control Wheel is an important tool that is used to understand the dynamics of domestic violence and recognize patterns in relationships. In this powerful presentation, we will discuss the many forms of domestic violence, which include physical, sexual, financial, and physiological, and how child support professionals can use the Wheel to identify coercive behaviors and support survivors more effectively.

Dr Shaneen Moore: Advancing Family Systems through Holistically Centered and Family-Focused Research and Tools

The foundation for this work is deeply rooted in the societal reckoning that followed the George Floyd uprisings, which illuminated longstanding structural inequities across public systems. These events, paired with a critical reflection on 50 years of child support policy, underscore how many of the program's original issues—particularly around equity, access, and family well-being—persist today. In response, Minnesota has launched a new agency dedicated to children, youth, and families, marking a transformative step toward whole family systems that recognize the interconnected needs of caregivers and children.

As part of this broader transformation, Minnesota is participating in a multi-state grant initiative alongside two other lead states, a consortium, and a private partner. This initiative is designed to center family systems and equity through research, tools, and policy redesign. The grant offers participating agencies a range of valuable resources: a comprehensive literature review and environmental scan, three in-depth assessments on state-selected topics or policies, an analysis of administrative data, and a report synthesizing how historical insights can guide future service improvements.

Critically, the grant delivers actionable tools for real-world impact. These include an equity assessment resource guide, a toolkit on policy implementation, and a how-to guide for

establishing a Parent Advisory Council—ensuring that families and communities have a voice in shaping the systems that serve them.

This work is not just about research—it is about sustainability and resilience, especially for communities in crisis. While the terminology may evolve, the core challenges remain. This initiative provides both immediate utility and long-term vision, offering practical tools even for those who may not engage with the full research. Ultimately, the goal is to build more equitable, inclusive systems with lasting impacts for generations to come.

Note: *Presentations use highly visual formats that rely on live narration. To honor both the speakers' creative intent and usage rights, slide decks will not be distributed.*