



National Program Update

Linda Boyer, Deputy Commissioner

Federal Office of Child Support Services

September 30, 2024



WICSEC



Thank You Biden Administration



- **Joe Biden, President of the United States**
- **Kamala Harris, Vice President of the United States**
- **Xavier Becerra, Secretary, Department of Health and Human**

Services

WICSEC Conference | 2024



Thank You ACF Leadership



- **Jeff Hild, Acting Assistant Secretary and Principal Deputy Assistant Secretary**
- **Jennifer Cannistra, Deputy Assistant Secretary for Policy**
- **Larry Handershan, Deputy Assistant Secretary for Management**



OCSS Leadership



Tanguler Gray, Commissioner



Priority Alignment (HHS/ACF/OCSS)



Economic Resilience



Trust



Equity



Safety



Emergency
Response



Social Well-being



Commissioner's Vision and Priorities

Vision: Engagement

3Ps: People, Process, Performance

Priorities:

- Improve our collaboration with tribal programs
- Extend flexibilities to programs during public emergencies
- Reinvest in programs that support fathers and further employment



New Name

- Promote equity
- Reflect whole family strategies
- Increase understanding of program's services
- Shape the program's future



Office of Child Support Services



Whole Family Strategies

ADMINISTRATION FOR CHILDREN & FAMILIES

STRATEGIC GOAL 1

Advance equity by reducing structural barriers including racism and other forms of discrimination that prevent economic and social well-being

STRATEGIC GOAL 2

Take a preventative and proactive approach to ensuring child, youth, family, and individual well-being

STRATEGIC GOAL 3

Use whole-family, community-based strategies to increase financial stability and economic mobility

STRATEGIC GOAL 4

Support communities and families to respond to acute needs and facilitate recovery from a range of crises and emergency situations

STRATEGIC GOAL 5

Enable and promote innovation within ACF to improve the lives of children, youth, families, and individuals



Resources for Fathers & Families

ADMINISTRATION FOR CHILDREN & FAMILIES

Find Services for Fathers and Families

Support for Fathers & Families

Fatherhood

- [Fatherhood Information](#): Access educational resources and tips to help dads be their best
- [Fatherhood Programs](#): Look for local programs to learn parenting skills and make connections with other dads in your community

Child Support Services

- [Local Child Support Resources](#): Apply for child support or get help with your case
- [Changing a Child Support Order](#): Learn how to ask to have your child support order changed because of a change in your financial situation
- [Debt Compromise](#): See if your state has debt compromise options for child support arrears to be partially or completely forgiven
- [Parenting Visitation](#): Look for programs to help with access to and time with your children

Health Insurance + Medical Services

- [Medicaid](#): Learn about Medicaid and if you're eligible based on your household income, family size, age, disability, or other factors
- [Children's Health Insurance Program \(CHIP\)](#): Take a quick screening about eligibility for CHIP or other health insurance options for low-income children under 18 years old

Mental Health

- [Behavioral Health Information for Parents and Caregivers](#): Learn about mental health and substance use disorders
- [Substance Abuse and Mental Health Programs](#): Get help with mental health and substance use challenges for you or your family

Higher Education

- [Title IV Federal Student Financial Aid \(FAFSA\)](#): Look for grants, loans, and work-study programs to help pay for education

Employment

- [Child Support Employment Programs](#): Find out if your state has training and employment services to help noncustodial parents find stable employment
- [Responsible Fatherhood Programs](#): See if there is a fatherhood program near you with connections to employment and economic stability opportunities

Housing

- [Public Housing Program](#): Find information about affordable housing for eligible low-income families and individuals
- [Housing Choice Voucher Program](#): Learn about the housing voucher program to help low-income families and individuals pay rent

Nutrition

- [Supplemental Nutrition Assistance Program \(SNAP\)](#): See if you qualify for aid so that you can purchase healthy food for yourself and your family

Learn More

To learn about other support you may be eligible for and how to apply in your area, visit www.benefits.gov.

The Administration for Children and Families (ACF) is committed to supporting the economic and social well-being of children and families. ACF programs aim to empower families, support the development of children, and encourage strong, healthy communities.

Fatherhood Questions/Concerns?

- 1-877-4DAD411
- Help@FatherhoodGov.Info



Policy Accomplishments

- **Modifications to Performance Standards During Natural Disasters and Other Calamities**
 - Published Final Rule (March 2024)
- **Foreign-Language Forms for International Child Support Cases:**
 - Developed and launched the iForms system (March 2024)



Policy Accomplishments (Continued)

- **Elimination of Tribal Non-Federal Share Requirement**
 - Published Final Rule (February 2024)
- **Electronic Payments for International Child Support Cases:**
 - Established the Central Authority Payment service (CAP) (January 2023)





Policy Accomplishments (Continued)

- **Privacy Act Implementation**
 - Published Final Rule (July 2023)



Proposed Rules

- **Employment and Training Services for Noncustodial Parents in the Child Support Program**
 - Published Notice of Proposed Rulemaking (May 2024)
 - Comments were due by July 30, 2024.
- **Parentage Establishment in the Child Support Enforcement Program**
 - Published Notice of Proposed Rulemaking (September 2024)
 - Comments are due by November 27, 2024.



International Reciprocity

Participants

- United States of America
- 48 foreign countries

Most Recently Established

- Kazakhstan
- Georgia

Functions

- Establish, modify & enforce support orders in cross-border cases



Ongoing Initiatives

- ACF Cross Policy Program Work
 - Preventative and proactive approaches to ensuring child, youth, family, and individual well-being
 - Working with programs like TANF & SNAP
- Systems Modernization
- e-IWO Online



Grants

- Equity in Action
 - Impact clauses in grant opportunities
 - Impact statements in the legislative and regulatory proposal process
 - Lived Experience Toolkit



Grants

- Advancing Equity in Child Support Demonstration
 - \$3.9 million grant
 - 24-month project period
- Next Generation Child Support Employment Services Demonstration
 - \$8.1 million in grants
 - 5-year project periods



Hot Off the Press

- Office Of Family Assistance Notices of Funding Opportunities
 - Fatherhood - Family-focused, Interconnected, Resilient, and Essential (Fatherhood FIRE)
 - Relationships, Education, Advancement, and Development for Youth for Life (READY4Life)



Shaping the Future of the Child Support Program

- Promote equity by reducing structural barriers, especially for fathers
- Make the program work better for families with low incomes
- Improve program perception/image through evidence-informed policies and listening to feedback from grantees and customers
- Serve the whole family and provide employment programs for NCPs



Upcoming 50th Child Support Anniversary



Thank You

For More Information: <https://www.acf.hhs.gov/ocss>

