



Thank you to our
Sponsor

YoungWilliams 

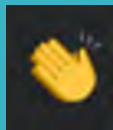


WICSEC/ERICSA JOINT IJ FAIR

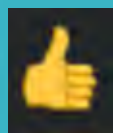
September 17, 2020

EAST MEETS WEST... "virtually" the best!

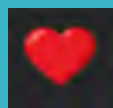




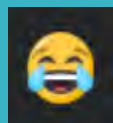
“Clap” at **introductions** to welcome the speaker



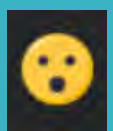
= **Got it!**



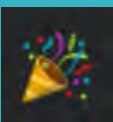
= **Love it!**



= **LOL!**



= **I had no idea!**



= anytime someone says
“WICSEC”, “ERICSA” or “IJ Fair”



OCSE Region 10



Doug Cheney

Program Specialist

Federal Office of CSE

Douglas.Cheney@acf.hhs.gov



DID YOU KNOW.....

Father's Day originated in Washington state in 1910. It was created by Spokane resident Sonora Smart Dodd, who wanted to find a way to honor her father, a civil war veteran and single parent who had raised six children on his own.



How Can We Enhance Intergovernmental Communication?



- Intergovernmental communication is challenging and time consuming
- Electronic Document Exchange (EDE) is an application on the Child Support Portal used to securely exchange child support documents and UIFSA forms electronically
- **Benefits:**
 - ✓ Request documents and respond to requests from another participating state or county in your state
 - ✓ Expedite case processing and reduce costs
 - ✓ Send and receive unsolicited documents
 - ✓ Supplements CSENet
 - ✓ Does not require statewide document imaging
 - ✓ Certified documents and signatures don't have to be hard copies



WEST VIRGINIA



Lori Sarver

Policy Director

WV Bureau for CSE

Lori.a.sarver@wv.gov

<https://dhhr.wv.gov/bcse>



DID YOU KNOW.....

The New River Gorge Bridge is the longest steel arch bridge in the Western Hemisphere





NORTH CAROLINA

Jacqueline Andrews

Program Manager NC Central Registry
DHHS/Child Support

Jacqueline.Andrews@dhhs.nc.gov



Did you know...

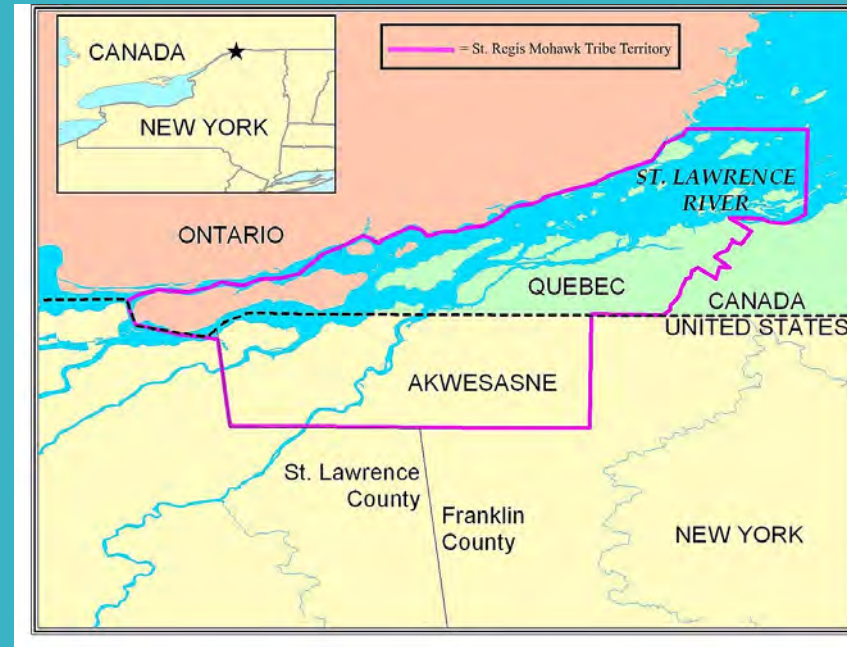
The world-famous Krispy Kreme Donuts started out in North Carolina in July, 1937



SAINT REGIS MOHAWK TRIBE



Jamie Ross, Case Manager
Saint Regis Mohawk Tribe, CSEU
71 Margaret Terrance Memorial Way
Akwesasne, NY 13655
518-358-2272
jross@srmt-nsn.gov



DID YOU KNOW.....



Our tribal lands straddle the U.S. and Canadian Border.
Akwesasne is located in the Northern New York State, the
Province of Ontario and the Province of Quebec.



GEORGIA

Terri Jones

Central Registry Office Manager
GA Division of CSS

Terri.jones@dhs.ga.gov



DID YOU KNOW.....

Wesleyan College is the birthplace of the first sororities as it became the first college in the world to grant degrees to women in 1839



NEVADA



Jennifer Morrone, Family Support Supervisor
Theresa Vulpi, Sr. Family Support Specialist
District Attorney Family Support
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Theresa.Vulpi@clarkcountyda.com



DID YOU KNOW.....



Nevada is home to the majority of the country's wild horse population

PENNSYLVANIA



Andrea Dodasovich
Deputy Director
Domestic Relations, Washington,
County, PA



DID YOU KNOW.....

You could say the United States was created in Pennsylvania – The Declaration of Independence, Articles of Confederation and the Constitution were all written in Pennsylvania. You're welcome, America!





CALIFORNIA

Margarita Arreola
Stanislaus County
Department of CSS
Marreola@stancodcss.org



DID YOU KNOW.....

The award winning movie “American Graffiti”, which was produced by George Lucas (creator of the Star Wars series) in 1973, was based on Lucas’ teenage years growing up in Modesto (county seat for Stanislaus County).



SOUTH CAROLINA



Tanya Wright

Information Resource
Consultant II

Dept. of Social Services, CSE

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DID YOU KNOW.....

South Carolina was one of the original 13 colonies that formed the United States



INDIANA



Susan Smith

Intergovernmental Liaison/Policy Analyst

Indiana Child Support Bureau

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Did you know... Santa Claus, Indiana is America's Christmas Hometown. It's known for its Christmas theme. The Santa Claus Museum & Village is home to the 1880 Santa Claus Church, Santa Claus Post Office and a fully restored Santa statue from 1935 towering 22 feet tall that is dedicated to the children of the world. This famous small-town post office is the only one in the world with the Santa Clause name and they offer a different special post mark every Christmas for free. Visit their website at santaclausind.org to learn how you too can get in on this holiday fun.

NEW MEXICO



Julie Garoutte

Central Registry Supervisor

Dept of Human Services –

CSED

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Did you know...

Smokey the Bear, probably the most famous bear in the history of the United States, was a New Mexico black bear cub found alive in a tree after a massive forest fire in the Lincoln National Forest near Capitan, New Mexico

WASHINGTON



Mary Cooper
Economic Services
Administrator
Division of CSE - Spokane
cooperml@dshs.wa.gov



DID YOU KNOW.....

Every state has a state bird, state flag, state tree... you get the idea, but Washington has a state fossil which is the Columbian Mammoth.

The best part about this state fact? A group of fourth-graders from Windsor Elementary in Spokane, Washington, worked with the state Legislator to make it happen!

Washington is also the state which produces the most apples out of all 50!
They also produce the most pears, red raspberries, sweet cherries, and spearmint oil.



COLORADO



Tina Lopez

Central Registry

Interstate Team Lead

Office of Recovery

Tina.lopez@state.co.us

DID YOU KNOW.....



In 1976 Colorado became the only state in history to turn down the Olympic Games.



NORTH DAKOTA



Nicole Brown

NDOIC Lead Case Manager

ND Outgoing Interstate Unit

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Did you know...

The world's largest hamburger was eaten in Rutland, ND. It weighed 3,591 pounds and more than 8000 people were invited to the meal.





Phone# 1/800-231-4255

Email: child support@nd.gov

Mailing address: ND Child Support
PO Box 7190
Bismarck, ND 58507 7190





**North Dakota Outgoing Interstate Center:
PO Box 5992
Grand Forks, ND 58206 5992
FIPS CODE: 3803503**

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Telephone # 701-795-3989

All transfer cases

Susan Entzel
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Minnesota



Autumn Vasichek
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Montana, Oregon,
South Dakota,
Washington



Mandie Wood
Child Support Case Manager
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Arkansas, Illinois, Iowa,
Kansas, Louisiana,
Missouri, Nebraska,
Oklahoma, Texas, Wisconsin

Tracy Dalsted
Child Support Case Manager
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Telephone # (701)795-3988

Arizona, California,
Colorado, Idaho,
Nevada, New Mexico,
Utah, Wyoming



Pam Rupp
Child Support Case Manager
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Telephone # (701)795-3986

Alaska, Alabama, Connecticut, Delaware,
Florida, Georgia, Hawaii, Indiana, Kentucky,
Maine, Maryland, Massachusetts, Michigan,
Mississippi, New Hampshire, New Jersey,
New York, North Carolina, Ohio,
Pennsylvania, Rhode Island, S. Carolina,
Tennessee, Vermont, Virginia, W. Virginia,
Washington DC, Guam, Puerto Rico,
Virgin Islands. Foreign Jurisdictions



WYOMING

Nichole Ocheskey

Wyoming Child Support Program
Central Registry

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DID YOU KNOW.....

50% of the land is owed by the Federal Government
(National Parks, National Monuments, Wind River
Reservation and military installations)



MICHIGAN



Elizabeth West

Management Analyst

MI Supreme Court – Friend of
The Court Bureau

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Did you know... Michigan is home to the only floating US Post Office. The J.W. Westcott II, which operates out of Detroit, delivers mail to ships as they pass under the Ambassador Bridge. To send mail via the J.W. Westcott II, use (Vessel Name) Marine Post Office, Detroit, Michigan 48222.





TLINGIT AND HAIDA INDIAN TRIBES OF ALASKA

Chris Pearson

Child Support Specialist
Tribal Support Unit

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Did you know...

Many may know that Alaska is a large diverse state. You may have heard comparisons like Alaska is the size of Texas, California and Montana combined. What you haven't heard is this fun fact. Southeast Alaska, which looks like the panhandle of Alaska, has one road in from the north and all other communities have to be accessed by plane or ferry. Southeast Alaska is roughly the size of Georgia in area.



NEW YORK



Frances Pardus-Abbadessa

Executive Deputy Commissioner

NYC, Human Resources Administration Office of CSS

Frances.pardus-abbadessa@dfa.state.ny.us

Did you know...

Oysters were so popular in New York in the 19th century that the shells were used to pave Pearl Street. They were also used for lime for the masonry of the Trinity Church.



NEBRASKA



Miranda Briley

IT Business Systems Analyst
NE Dept. of Health and Human
Services

Miranda.Briley@nebraska.gov



Did you know... Nebraska isn't just landlocked; it's actually the only triple-landlocked state in the country. That means that you have to travel through at least three states (or two states and a Canadian province) to reach an ocean. However, Nebraska has more miles of river than any other state.



My Nebraska Child Support Account

<https://dhhs-mycseweb.ne.gov>



One place for a user to:

- Update address, phone, email
- See balance and payment info
- Receive documents from CSE
- Upload documents to CSE

Fun facts!

Our goal is to eventually deliver all documents electronically!

Went live September 2018

5,873 CP/NCPs
have signed up as of 09/15/2020



Official Nebraska Government Website

NEBRASKA DEPARTMENT OF HEALTH & HUMAN SERVICES

Helping People Live Better Lives

NEBRASKA
Good Life. Great Mission.

My Nebraska Child Support Account

Welcome to MyCseWeb

Please sign in

Username:

Password:

[Sign In](#)

[Register](#)

User Notification

07/27/2020	Notice of Termination of Health Insurance
07/27/2020	Health Insurance Change Notification
07/27/2020	Request for Insurance Information
07/20/2020	Health Insurance Change Notification

1

SOUTH DAKOTA



Carmin Dean
Program Specialist
Division of Child Support
Carmin.Dean@state.sd.us



Did you know...

South Dakota is home to the world's only corn palace!



HO-CHUNK NATION



Roxanne Mudd

Child Support Lead Specialist
Ho-Chunk Nation Child Support
Agency

Roxanne.mudd@ho-chunk.com
<https://ho-chunknation.com/>



Did you know...

The Ho-Chunk Nation is not on a reservation but based in scattered communities across the state of Wisconsin on Trust land or Fee simple land that the tribe has bought back.

TENNESSEE



Stacie Alexander

Intergovernmental Director
Child Support Program

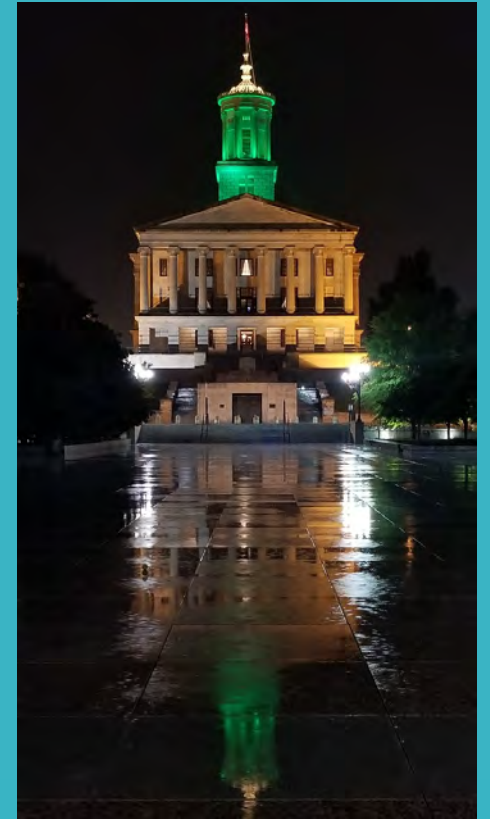
Stacie.Alexander@tn.gov

Contacts:

Kassi.White@tn.gov A – Indiana

Natherline.Tucker@tn.gov Iowa – New Jersey

Shawana.Majors@tn.gov New Mexico - Z



Did you know...

The Lost Sea in Sweetwater, TN is America's largest underground lake, 13 acres and counting.

UTAH



Lisa Packard

Interstate Manager
Office of Recovery
Services

lisapackard@utah.gov



DID YOU KNOW.....



Utah is the only state whose capital's name is made of three words. All three words of Salt Lake City have four letters.

OREGON



Gene Gustin

Business Analytics and
Compliance Manager
Oregon DOJ

Gene.gustin@doj.state.or.us



Did you know...

Crater Lake of Oregon is the deepest lake in the United States, with a maximum depth is 1,943 feet.



MONTANA



Kial Leach

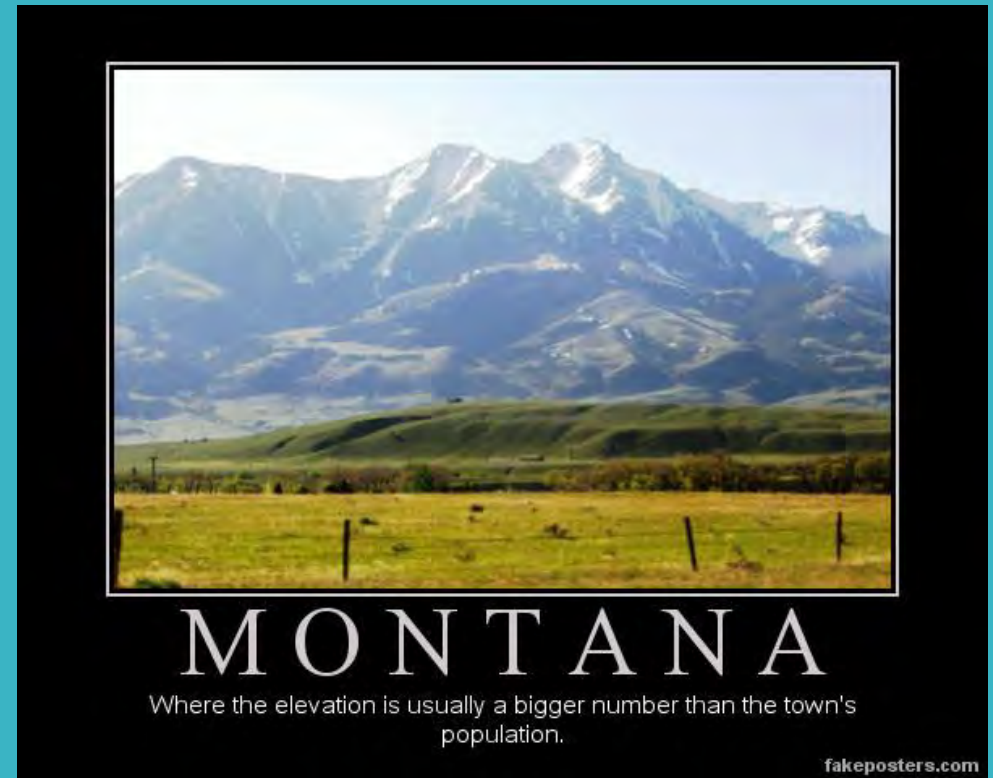
Program Auditor

Montana CSS Division

kleach@mt.gov

Did you know...

Forty-six out of Montana's 56 counties are considered "frontier counties" with an average population of 6 or fewer people per square mile.



ARIZONA



April Klatt

Child Support Operations Administrator
Arizona Dept of Economic Security
aklatt@azdes.gov



Did you know...

In Arizona, the Bola is the official state neckwear.

WICSEC

Support Recovery Officer
State of Iowa CS Recovery Unit
nlund@dhs.state.ia.us

A large, white, stylized sculpture of Elvis Presley is the central focus, depicted in a dynamic pose as if playing a guitar. To his right, a white dog sits on a wooden table, looking up at him. The background is dark with musical notes and a sign that reads "ELVIS PRESLEY MUSEUM". The entire scene is illuminated with warm, golden light.



CALIFORNIA

Diona Pardee

Child Support Specialist

Intergovernmental Team

Riverside County Dept. of CSS

RCDCSSIntergovTeam@rivco.org



Did you know...

In 1939, the Fox Riverside Theatre held the first public sneak preview screening of "Gone with the Wind." Over the following years, the theatre was often used by the film studios to host sneak previews. The Riverside Fox Theater is considered a historical building. To this day, the Fox Theater still hosts concerts, plays and other events.



MY PLEDGE

Whereas child support professionals have a common purpose and mission: to enhance the well-being of children;

Whereas child support professionals across the nation already manage a large volume of cases, and must rely on their counterparts in other child support agencies to forward appropriate and complete Interjurisdictional cases;

Whereas we recognize that one strategy to help us achieve our mission is to optimize cooperation and eliminate barriers associated with multijurisdictional cases:

I Pledge:

- To communicate timely, and professionally with my colleagues in other jurisdictions by:
 - Returning phone calls and emails promptly.
 - Using CSENet whenever possible.
 - Leaving clear and concise messages when calling or emailing my fellow child support professionals.
 - My messages will include my name; return direct phone number (as agency policy permits) and relevant case information: names of parties; initiating and responding jurisdiction case numbers; and a description of the information I am requesting or providing.
 - Providing requested information that is timely and complete.
 - Explaining my rationale for undertaking a certain course of action, when asked.
 - Sending correspondence that is clear and concise:
 - I will avoid acronyms and agency specific terms.
 - I will make sure that all hand written information is legible, and include my name and contact information on all correspondence.
 - I will ensure that my requests for information are reasonable and allow sufficient time for the other caseworker to respond.
- If I am the child support professional in the initiating jurisdiction, I am responsible and accountable for communicating with the case applicant. I will not advise the applicant to contact the responding jurisdiction, pass on the responding case manager's email address or phone numbers, nor will I disparage the handling of the case by the other jurisdiction. I will provide the responding jurisdiction with all information necessary for the referral, including a verified address to facilitate case processing.
- If I am the child support professional in the responding jurisdiction, I am responsible and accountable for communicating with the party living in my jurisdiction. I am responsible for working the responding case to the same extent I would work a case within my own jurisdiction. I will timely provide the initiating jurisdiction status information that is requested. I will not disparage the handling of the case by the other jurisdiction.
- To work with other child support professionals in a cooperative manner that best serves our common goal by taking the "extra" step that will make a positive difference in the case.

Welcome to the
ERICSA / WICSEC
Interjurisdictional Fair
"Weird-Not-on-the-IRG" Live Poll!!!

Please get out your phone or tablet or computer.....

- Text “larafors429” to 22333
- Download the Poll Everywhere App and join session, larafors429
- PollEv.com/larafors429



**For which state, territory, or tribe are you employed /
contracted?**

Which term best describes your position?

Case Manager

Manager /
Supervisor

Legal / Judge

Administrator

Does your state follow federal case closure criteria when the noncustodial parent's sole income is from both Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI)?

Yes

No

I don't know

Will your state enforce an order for spousal support that does not also include child support?

Yes

No

I don't
know

If you get an incoming referral to register a foreign order in your state, and then that order gets modified in the initiating state (after a R&A process), does your state have to register the newly modified order?

Yes

No

I don't know



**Thank you for participating! Give us one word (or two!) to
describe the IJ Fair.....**



Thank you to our
Sponsor

YoungWilliams 