

What State or Tribe are you representing?



What do you think has been the most exciting innovation in Child Support so far?

Different options for payments

Chat botd

Social media

Interaction via social media.

Dna testing

EFT

Drones

Teleworking

Kiosks

What do you think has been the most exciting innovation in Child Support so far?

Online applications

Online payments

Computers

Telework

Technology advancements

Text messaging

Computers

Switching to parentage vs paternity

Social media outreach

What do you think has been the most exciting innovation in Child Support so far?

chatbot

Customer engagement

Payment options

Social media

Collaboration

Cash koosks

Online app

Teleworking

Electronic payments



What do you think has been the most exciting innovation in Child Support so far?

Social media

Electronic signature

EFT

PayNearMe

Social Media

Connections

More online communication

Viewing the family as a whole

EDE

What do you think has been the most exciting innovation in Child Support so far?

Drones

Self service

Electronic payments

Online payments

Payment options

24 hour payment turn around

Automation

Teleworking

Locating parties



What do you think has been the most exciting innovation in Child Support so far?

Teleworking

Cloud

Texting

Paperless systems

Teleworking

Paperless

Telework

Better ways to connect with other states.

Online apps

What do you think has been the most exciting innovation in Child Support so far?

Family engagement

Engaging with families

Teleworking

Online payment

LL Cool J

Happy Hour

Mindfulness

Community collaborations
private and public.

Telework

What do you think has been the most exciting innovation in Child Support so far?

PCs

Parentage

Paying electronically

Shift in mission

Technology advancements

Technology

Csenet

Online payments

Social media. More payment options. Telework.

What do you think has been the most exciting innovation in Child Support so far?

Social media marketing

Telework

Right sized orders

Tech advancements

Payment kiosks in 7-11

Teleworking

Flexible payment options for customers

Infant at work program

Mind shift of engagement vs enforcement

What do you think has been the most exciting innovation in Child Support so far?

Development of a child support app for cell phones

Parentage replacing paternity

Self-service

Nudges

Phone court

Alternative solutions

Social media

Teleworking

Cloud

What do you think has been the most exciting innovation in Child Support so far?

Increased customer service emphasis

Eft

Infants in office!

Early intervention and outreach

Electronic data mining

Remote work

Paperless

Outreach

Communication



What do you think has been the most exciting innovation in Child Support so far?

Meeting customers where they are

Engagement

Text Messaging

Droans

PayNearMe

Kiosks

Payment options

No paper files

Parent focusing

What do you think has been the most exciting innovation in Child Support so far?

Different ways to make payments

Holistic approach

Support of management

Teleworking

Cloud enhancement

Teleworking

Twlework

Collaboration

Social media

What do you think has been the most exciting innovation in Child Support so far?

Quicker payments

Treating customers as people

Wellness

Social media and technology advances

Teleworking

Automation

Telework

Efts

Exercise

What do you think has been the most exciting innovation in Child Support so far?

Exercise

Exercise

Computers

Pets

Exercise

Incentives

Meditation

Too many to count

Mindfulness

What do you think has been the most exciting innovation in Child Support so far?

We all have the same challenges!

Parenting it's a life

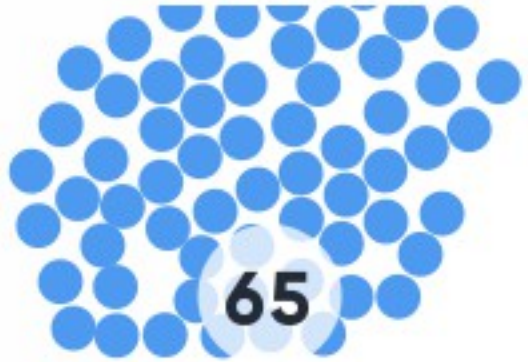
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5-10

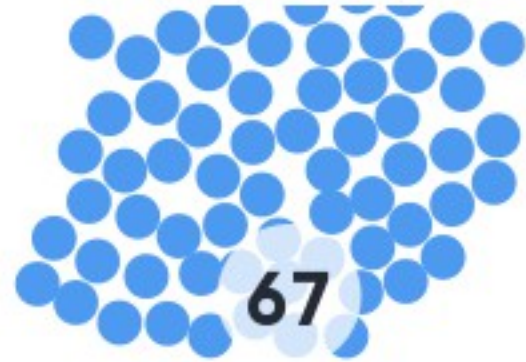
Yes!!!

Crossing my fingers

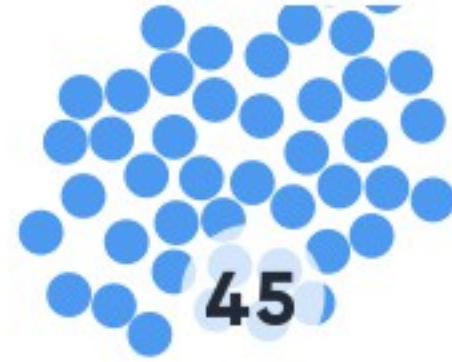
How do you de-stress?



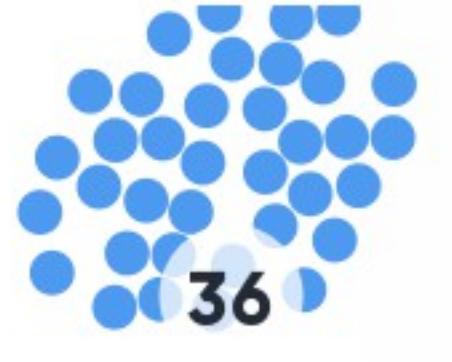
Reading or TV



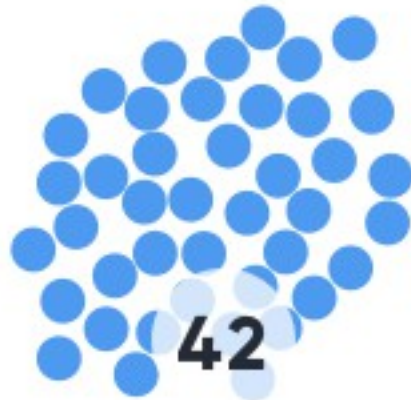
Time with
Family/Friends



Exercise



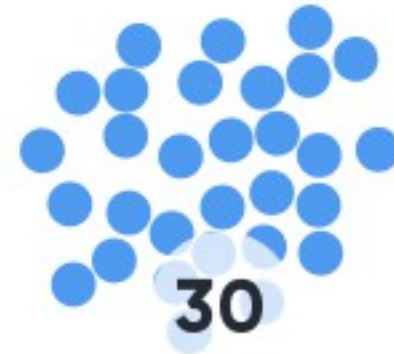
Vacation



Pets



Meditation



Happy Hour!

What was the best thing you learned this week?

Meditation

Self care

Drones

Career development

Secondary trauma

IT security

Cyber security

Cyber Security

Self-care



What was the best thing you learned this week?

My phone is my enemy

Empathy for Felons

Meditation

Phones are bad

Engagement

Take time for myself

Self care

Paternity

Breathe



What was the best thing you learned this week?

Cyber threats ate scary

Mental health

Cyber security for WiFi

Planning a meeting

Quicker payment options available!!

Stay away from the cyber world

Cyber security vulnerabilities

Take care of me

Meeting new peeps

What was the best thing you learned this week?

Lyrics to LL Cool J songs

Future innovation possibilities

Wifi is evil

Cancel clear

How to hold a good meeting

In Her Shoes

Security

Mindfulness

Take time for yourself



What was the best thing you learned this week?

How I REALLY need to pack

#ChildSupportDrones

Focus on self care

I am not in this alone.

New colleagues with new ideas!

#childsupporr

Contacts for other states

Mindfulness

How to incorporate social media for child support

What was the best thing you learned this week?

Thinking like a cyber criminal

Cancel/Clear

Self care

Secondary trauma care

Meditation

Meditation

Spokane isn't that bad

Cyber security

Cancel and clear

What was the best thing you learned this week?

Other states have the same issues as ours

Social media insights

Cyber security

Using social media

cyber security

Not to reload my dishwasher

Pineapples are scary

Don't rearrange the dishwasher

Self care

What was the best thing you learned this week?

Cyber security

We are moving in an exciting
and fulfilling direction

Take time for yourself

I can retire soon

Meditation

Behavioral Economics

Cyber security

Everything from Karen
McNenny

Mindfulness

What was the best thing you learned this week?

Social media marketing

How to be a super hero

It's not me it's them

I have a Surface Pro

Cybersecurity

It security

IT security

Cyber security

Don't trust USBs



What was the best thing you learned this week?

Mediation

Getting my record unstuck

Cyber security

Ghost stories are REAL!

Self care

Cyber threats

Cyber security

We share common struggles
and can find the solution.

Cyber security



What was the best thing you learned this week?

How to search different demographics for unemployed parents

Cyber security. Ways to hack. Pineapples.

It's ok to "fail"

Meditation

Self care

Mindfulness

Parenting; it's a life

Self care

How are phones are scary

What was the best thing you learned this week?

Always hold on to your humor

Self care

Do not access free wi-fi.

Employment programs

It security

Pineapples are dangerous

Superheroes need a nap too

Cybersecurity

No airplane tickets left behind



What was the best thing you learned this week?

Cancel/clear

Cyber security

Crystal cave

New ways to engage
customers

About the use of social media
to promote the cs mission

Stress management options

Collaboration with Domestic
Violence state Coalitions

Self care

Leadership skills

What was the best thing you learned this week?

So much! That we are all in this for the families

Super heroes

Interstate needs to become more engagement focused than enforcement

Self care and engaging with families

DV coalitions want to engage with child support to keep families safe while getting support

More about Jim Fleming!

West coast people are fun

Coming together as one family

Bad meetings don't have to happen

What was the best thing you learned this week?

Information on program initiatives

Innovative payment options

Self Care

That states are partnering with workforce development to find employment for paying parents

I am the 18th camel

Cancel/ Clear

Meeting folks from other states. And, mediation.

Change begins from the job description and continues through employment.

Self care

What was the best thing you learned this week?

Collaborate

I met Maria Helsham

#supportLA

Portland 2020

Simulation

#SupportLA

How to close blinds

SUPER

Cancel Clear



What was the best thing you learned this week?

#spokanedoesntsuck

Best. Program. Ever!

Bump the record!

Cancel Clear

Piano Bar is fun

Spokane is great!!!

Spokane is awesome

Take time for yourself

I used to like Pineapple.



What was the best thing you learned this week?

Future is Bright got to where
Shades!

Reentry simulation

Super Heros need rest too

Mary Cooper is a rockstar

Bump the needle

I want to be a motivational
speaker

Relax

Exciting programs other states
offer

WICSEC Portland

What was the best thing you learned this week?

Michelle can do heights

14

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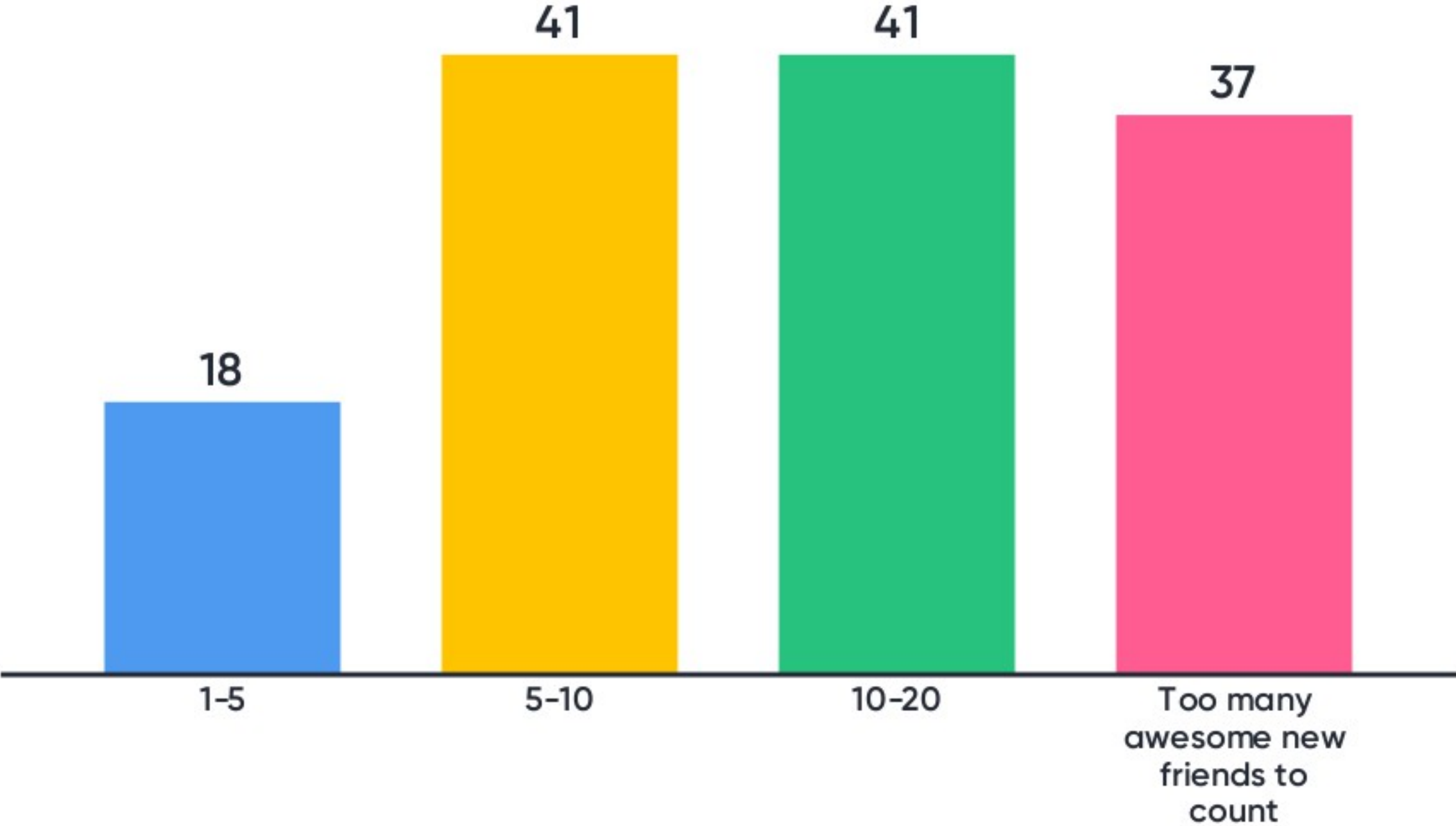
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Karen is awesome

No

How many new people did you meet?



Will we see you in Portland for WICSEC 2020?

